



Annual Report

July 1, 2020—June 30, 2021



Railroad trestle between Waterville & Winslow

Photo by: Ashley Roy



Crisp Winter Day at Colby Pond

Photo by: David Harris

This annual report is dedicated to

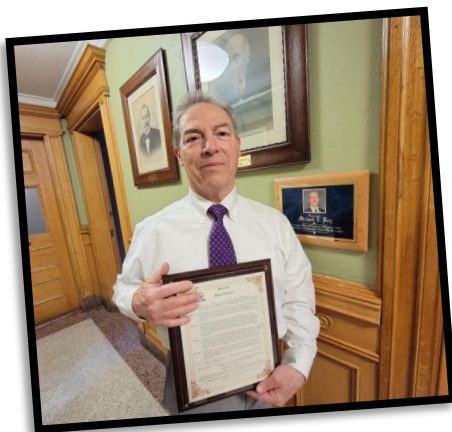
Michael J. Roy



Mike's career in local government has spanned nearly four (4) decades. He began his tenure as Waterville's City Manager in 2004, having been the former town manager of Oakland. Before that, he was Vassalboro's town manager and, previously, deputy town manager of Fairfield.

Hired by then Mayor, Paul LePage, Mike has worked alongside five (5) different mayors and numerous Council members, collaborated on major development projects, and saw the City through a recession, as well as a pandemic.

Born in Waterville, a student of Waterville High School and graduate of Colby College, Mike was invested in this City long before he became its City Manager. If you were to visit



him in his office during his tenure, you might have noticed a well-worn copy of "A Centennial History of Waterville" written in 1902. This earmarked volume was just one piece of evidence of his love for the City's rich history. He could readily relate the City's Native American history and detail Benedict Arnold's trip through Waterville. He also enjoyed sharing more personal history tidbits, such as his father having worked at the Wyandotte Worsted woolen mill that operated at Head of Falls from the early part of the century until the late 1960's.

Early on in his position as City Manager, Mike was integral in the establishment of an economic development agency for the greater Waterville area, the Central Maine Growth Council. Throughout the years he has continued to lead the way to attract more business and make Waterville a better place to live and work. Part of these efforts included creating infrastructure for future development at the Head of Falls, spearheading the \$1.5 million RiverWalk, aiding in the sale of

the former C.F. Hathaway mill building for redevelopment into luxury apartments and business space, securing the property and working tirelessly to develop the popular Quarry Road Recreation Area, and being a key player in the development of the Trafton Road interchange. He also worked to complete much needed renovations to historic City Hall, the Waterville Opera House, and the Waterville Public Library. Under his direction, the Waterville Police Department moved out of the cramped basement at City Hall and into their own new building.

After 17 years with the City of Waterville, Mike has certainly left his mark and set the City up for continued success. His commitment and dedication have truly gone above and beyond. We hope that he finds relaxation and enjoyment in his retirement, whether it be spending time with family, camping at Baxter, or flyfishing and golfing with friends.

Our best wishes go with him.

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View from the Elm Plaza

Photo by: Melissa Golding



Moon over the Two Cent Bridge

Photo by: Thom Blackstone

City Government

Waterville City Council

January 1, 2020—December 31, 2020

Waterville has a Council-Manager form of government. This means that the City Manager is the chief executive officer of the City and reports to the Council. The City Council is the governing board of the City of Waterville and is made up of seven members. The Council's duties and powers are set forth in Article IV of the [City Charter](#).

In 2020, the majority of the City Council meetings took place via ZOOM on the 1st and 3rd Tuesdays of each month at 7:00PM. *There were 7 special council meetings held throughout the year.* Council meeting agendas and minutes and can be viewed on our website at: www.waterville-me.gov/council



Ward 1

Michael Morris

Phone: 505-2902

mmorris@waterville-me.gov



Ward 5

Richard Foss

Phone: 495-1225

rfoss@waterville-me.gov



Ward 2

Flavia DeBrito

Phone: 660-7212

fdebrito@waterville-me.gov



Ward 6

Claude Francke

Phone: 653-4943

cfrancke@waterville-me.gov



Ward 3

Thomas Klepach

tklepach@waterville-me.gov



Ward 7

Erik Thomas

ethomas@waterville-me.gov



Ward 4

Rebecca Green

Phone: 331-3595

rgreen@waterville-me.gov

Watch Council Meetings on CATV 7

Video recordings of Council meetings are shown on Time Warner Cable TV Channel 7, the week after a regularly scheduled meeting on the following schedule:

Tuesday	7:00pm
Wednesday	7:00am & 7:00pm
Thursday	7:00am & 7:00pm
Friday	7:00am
Saturday	3:00pm & 9:00pm



Administration:

A Report from the City Manager



STAFF:

Stephen Daly, City Manager

Mary-Ellen Savage, Executive Assistant



Message from Mike Roy: I am pleased to submit this annual report from the Administration office. The Office of Administration includes the Mayor, City Manager and the Executive Assistant. Mary-Ellen, the Executive Assistant, acts as a liaison for interactions with the public, press, business leaders and others who wish to speak or meet with the Mayor and/or City Manager. She also assists the City Solicitor, as needed, and is responsible for providing information to City employees, the City Council, and the public via email, the website and social media. We are fortunate to have hired Mary-Ellen Savage in March 2021 to fill this position.

The City of Waterville operates under a Council-Manager form of government. The City Manager is the chief administrative officer of the City, responsible to the City Council for the management of all City affairs as provided for in the City Charter. The Manager, working with individual department directors, is also responsible for the performance of all City departments.

My term as City Manager ended on January 31, 2021 after 16 years in the position. I agreed to continue in a part-time capacity until June 30, 2021 in order to assist in the transition to a new City Manager.

Having had that opportunity to work with Stephen Daly, the new City Manager, for the past six months has convinced me that the City made the right choice for a new City Manager.

The City is experiencing new growth and improvements in public facilities on a scale unlike anything seen on the last fifty years. I am very happy and proud to have played a part in the process. I truly believe the City is experiencing a renaissance that will provide a hopeful future for all.

Picking up where Mike Roy left off, let me introduce myself. As Waterville's City Manager, I am extraordinarily pleased to be serving the city, its residents, businesses, and institutions during this exciting time. This role is the capstone to my career, bringing together my management and entrepreneurial experiences in local government, the private sector, and regional governance. As a two-time graduate of the University of Maine in Orono, I spent many years in and traveling about Maine, and later added another twenty years spending time with in-laws in North Anson and frequenting Waterville's commercial attractions. I've loved Maine's landscapes, wildness, and opportunities from the outset, but mostly its people – independent, self-reliant, industrious, proud, and welcoming. Returning to Maine is a reward I did not expect, but one that I am overjoyed to embrace.

Much has happened in my first six months in Waterville. The downtown revitalization underway with Colby, Senator Collins, Governor Mills, and the city leading the way is exciting and energizing. The undertaking represents the commitment all have to a new era of prosperity reflective of Waterville's golden age at the turn of the twentieth century. Major projects have ignited this renaissance – the Bill and Joan Alford Main Street Commons, the Lockwood Hotel, the anticipated Green Block and Studios and the Peter Schupf Art Center, along with a variety of downtown storefront facelifts, many funded with the support of the Mid-Maine Chamber of Commerce. Those investments in Waterville have sparked considerable interest in the city's downtown as "THE place to be" in Central Maine.

The current City Council and the Mayor recognize the groundswell of activity as something the city cannot simply let happen while hoping that it continues under its own momentum. That has stimulated a willingness to invest in the city's future. During the Fiscal 2022 budgeting process, the Mayor and Council agreed on a plan to use the city's borrowing capacity to finance the upgrading and maintenance of streets and sidewalks citywide, addressing the capital assets that are the foundation of the city's transportation network that have deteriorated over time. Much of the debt will be funded through revenues set aside for economic development use through tax increment financing districts (TIF's) specifically formed to finance infrastructure maintenance and improvements and various other economic development challenges. In parallel, the Mayor and Council supported the addition of staff to the code enforcement and fire departments who will focus on plan review and inspections brought on by new construction. They also approved expansion of the city's leadership and planning capacity.

In the spring, the Council, Mayor and City Manager set priorities for the year and beyond, focusing on stabilizing property taxes, working with the schools to become better partners, improving public safety capabilities, aggressively attending to streets and sidewalks, following through on downtown revitalization, and strengthening economic development efforts.

Further attention went to the following (*in no prioritized order*) ...

- Remediating the effects of the pandemic - particularly in terms of the homeless and school children
- Addressing the opioid epidemic through a series of initiatives
- Supporting the public schools
- Improving public communication and government transparency
- Adopting a long-range debt management plan
- Addressing housing needs in the city

Waterville is on the move! And among the city's leadership, both elected and appointed, we are all planning for the future and concentrating on positioning the city and its residents for a long overdue economic resurgence. We are all "*Working for Waterville!*" to make it Central Maine's shining star and the commercial engine that fuels the region.

City Services/ Departments

About the City:

City Services Directory



COMMUNITY DEVELOPMENT

Office/Mailing: City Hall, 1 Common St.

Planning; Floodplains and Zoning

City Planner

Phone: (207) 680-4230

waterville-me.gov/planning

City Projects and Engineering

City/Project Engineer

Phone: (207) 680-4232

waterville-me.gov/engineer

Office/Mailing: Fire Dept., 7 College Ave.

*Building Permits; Code Enforcement
and Inspections*

Code Enforcement

Phone: (207) 680-4231

waterville-me.gov/codes

EMERGENCY SERVICES/PUBLIC SAFETY

In an emergency call: 9-1-1



*Fire prevention and suppression;
inspections; hazardous materials; burn
permits; emergency medical services*

Waterville Fire—Rescue

7 College Avenue

Phone: (207) 680-4735

waterville-me.gov/fire

facebook.com/watervillefire



*Crime prevention, management and
reporting; accident reports;
animal control; resource officers*

Waterville Police Department

10 Colby Street

Phone: (207) 680-4700

waterville-me.gov/police

facebook.com/waterville.police

EMPLOYMENT INFORMATION

*City job openings and applications;
employee benefits & contracts;
union information*

Human Resources

6 Wentworth Court

Phone: (207) 680-4215

waterville-me.gov/humanresources

FINANCIAL AND MOTOR VEHICLE SERVICES

*Accounts payable and receivable; City
budgets & audits; employee payroll; real
estate and personal property taxes*

*Motor vehicle, boat and snowmobile
registrations; excise and title
information; parking ticket payments*

Finance Department

City Hall, 1 Common Street

Phone: (207) 680-4241

waterville-me.gov/finance

GENERAL ASSISTANCE

*General Assistance; Heating/Housing
Assistance; Support Services &
Resources; Child & Adult Protective
Services; Food Bank/Soup Kitchen Info*

Health & Welfare Department

City Hall, 1 Common Street

Phone: (207) 680-4227

waterville-me.gov/healthwelfare

GOVERNMENT/ADMINISTRATION

*Office of the City Manager & Mayor;
City Council Contact information*

Office of Administration

City Hall, 1 Common Street

Phone: (207) 680-4204

waterville-me.gov/administrationoffice

facebook.com/WatervilleMEOfficial

twitter.com/CityofWtvl

LIBRARY SERVICES

*Children/teen programs & services;
books, movies and audio/music available
on-site and online; research & genealogy;
member services; Career Center and
free classes/workshops*



Waterville Public Library

73 Elm Street

Phone: (207) 872-5433

watervillelibrary.org

facebook.com/watervillelibrary

LICENSING, VITAL RECORDS & VOTING/ELECTIONS

*Marriage licenses; Business licenses;
Hunting/Fishing licenses; Dog licenses;
City Council records*

*Genealogy; birth & death certificates;
voter registration; voter list; petitions;
election information; subcommittee info*

City Clerk's Department

City Hall, 1 Common Street

Phone: (207) 680-4213

waterville-me.gov/clerk

PARKS, RECREATION & EVENTS

*City parks; playgrounds; sports fields;
trails and dog park; Pine Ridge Golf
Course; Alford Municipal Pool; sports
programs; special events and trips*



Parks and Recreation

6 Wentworth Court

Phone: (207) 680-4744

waterville-me.gov/parks

facebook.com/watervilleparksandrecreation

About the City:

City Services Directory

PINE GROVE CEMETERY

Cemetery maps; Lot information and database; Burials

Pine Grove Cemetery

Physical: Grove Street
Office/Mailing: 6 Wentworth Court
Phone: (207) 680-4243
waterville-me.gov/pgcemetery

PROPERTY ASSESSMENTS

Tax database; tax maps; property data and plans; online property deeds; personal property; exemptions and abatements

Assessing Department

City Hall, 1 Common Street
Phone: (207) 680-4221
waterville-me.gov/assessor

ROADS & SIDEWALKS RUBBISH & RECYCLING

Road and sidewalk maintenance and plowing; Street signs and traffic lights



Refuse and recycling collection; seasonal yard waste drop off; household hazardous waste disposal events



Public Works Department

6 Wentworth Court
Phone: (207) 680-4744
waterville-me.gov/publicworks

ROBERT LAFLEUR AIRPORT

General aviation airport serving private aircraft owners; flight lessons



Robert LaFleur Airport

2 LaFleur Road
Phone: (207) 861-8013

 watervilleairport.org
facebook.com/LaFleurAirport

SCHOOLS

Pre-school; public schools; vocational education and adult education

Educare Central Maine

Serving children from birth to age 5
58 Drummond Avenue
Phone: (207) 680-7200
educarecentralmaine.org

George J. Mitchell School

Serving students from Pre K to Grade 3
58 Drummond Avenue
Phone: (207) 873-0695
<http://gjms.aos92.org>

Albert S. Hall School

Serving students in Grades 4 & 5
27 Pleasant Street
Phone: (207) 872-8071
<http://ashs.aos92.org>

Waterville Jr. High School

Serving students from Grades 6-8
100 West River Road
Phone: (207) 873-2144
<http://wjhs.aos92.org>

SCHOOLS, CONTINUED

Waterville Sr. High School

Serving students from Grades 9-12
1 Brooklyn Avenue
Phone: (207) 873-2751
<http://wshs.aos92.org>

Mid-Maine Technical Center

Serving area vocational students
3 Brooklyn Avenue
Phone: (207) 873-0102
midmainetech.me

Mid-Maine Regional Adult Education

Serving area adult students.
1 Brooklyn Avenue
Phone: (207) 873-5754
<http://midmaine.maineadulted.org>

AOS 92 Central Office

Superintendent's office
25 Messalonskee Avenue
Phone: (207) 873-4281
www.aos92.org

TECHNOLOGY

Technology management and administration for Waterville and area communities

I.T. Department

City Hall, 1 Common Street
Phone: (207) 680-4721
waterville-me.gov/technology

VITAL RECORDS & VOTING

City Clerk's Department

City Hall, 1 Common Street
Phone: (207) 680-4213
waterville-me.gov/clerk

Assessing Office

PAUL CASTONGUAY, ASSESSOR

— *Tax database, tax maps; property data & plans; online property deeds; personal property; exemptions & abatements* —

The primary mission of the Assessing Department is: "The discovery, listing, valuation and defense of all properties within the jurisdiction in accordance with Maine law." Assessing staff constantly monitors the real estate sales market to ensure that assessed values accurately reflect market-place activity.

Since 1979, municipalities have been subject to assessing standards requiring a 70% minimum assessment ratio and a maximum quality rating of 20% (36 M.R.S. §327). Assessment ratios and quality ratings are the focal points of residential ratio studies conducted annually by the Property Tax Division in conjunction with the annual State Valuation and to assist municipal assessors with the statutory requirement to annually conduct sales ratio studies (36 M.R.S. § 328 (8)).

Revaluation is the most common approach used to regain compliance with the statutory 70% minimum ratio requirement (36 M.R.S. § 327 (1)). Any revaluation falls under the jurisdiction of the municipal assessor whose judgement, as opposed to that of any hired appraiser, is final (30-A M.R.S. § 5722(7)).

The implementation of a citywide revaluation in 2016 means that we currently have our assessments at 98% of market value. This is good information for taxpayers because accurate assessments are easier to understand and evaluate for fairness.

Often, we are asked to define the standard of fairness for determining assessed value. The standard is universal to the State of Maine and is found in the Maine Constitution at Article 9 Section 8. It reads: "All taxes upon real and personal estate, assessed by authority of this State shall be apportioned and assessed equally according to the just value thereof."

The highest priority in determining fairness is whether similar properties are assessed similarly. For example, rarely will two properties have the exact same value. However, if two properties are similar, then their values should be closely related and vary only by their differences. If each property is assessed in this manner, then we have achieved equity. The next priority is just value. The definition of just value is more elusive. Generally, just value is meant to reflect the true value of a property, not just market price. There are many instances when the price of an item does not represent the value of an item. The Assessing Department staff makes every attempt to accurately interpret and apply relevant information to deliver a fair and equitable assessment service.

One of the many services provided by this office is the notification to new property owners the assessed valuations of their newly acquired property. Through this contact using a "sales questionnaire" we obtain information concerning the recent sale to determine any factors that may have affected the sales price. The sales data collected through this method offers the statistical information necessary for ongoing accuracy.



STAFF:

Paul N. Castonguay
Assessor

Allison Brochu,
Administrative
Assistant

CONTACT ASSESSING:

Hours:

Monday-Friday
8am-4:30pm

Address:

1 Common Street
Waterville, ME 04901

Phone: 680-4221

Email:

abrochu@waterville-me.gov

Website:

www.waterville-me.gov/assessor

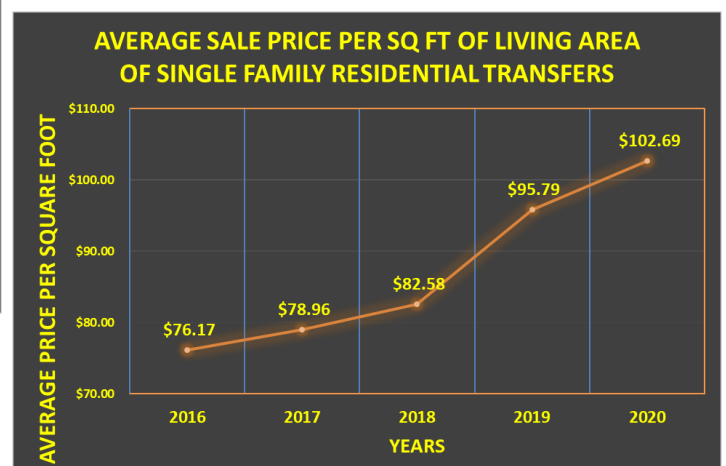
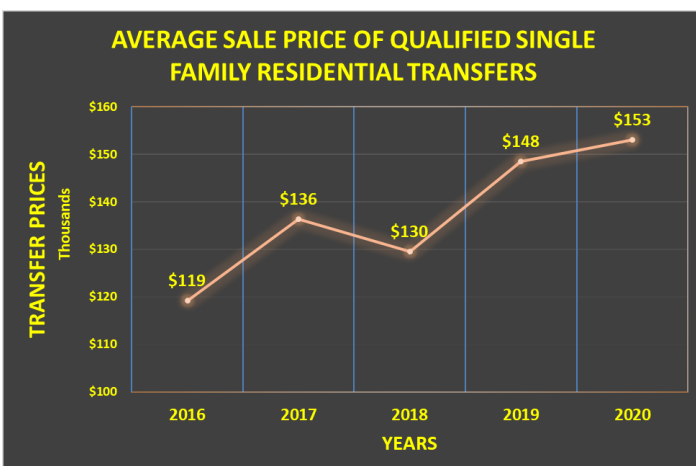
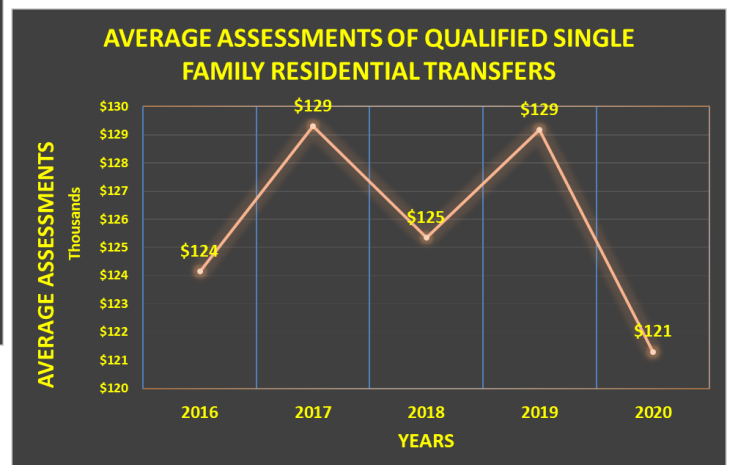
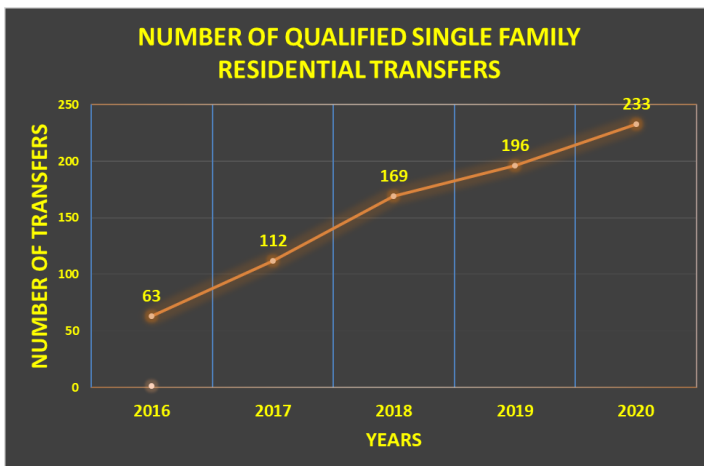
Certain partial exemptions are available based on varying criteria. Applications for the homestead, veteran's or veteran's widow exemptions are available in our office and on our website.

Modern technology allows for the ability to update the valuations of different property types and/or locations records globally, based on market trends. In addition, building permits that are issued by the Code Enforcement office are monitored, and adjustments made to reflect improvements to individual property valuation as required.

It is our pleasure to work with the residents of Waterville. We thank you for your cooperation and look forward to providing enhanced services in the future.

Reminders:

Homestead and veteran's exemption applications need to be in before April 1st of each year. Contact the Assessing Department to see if you already have such an exemption for your property. These exemptions apply to your primary residence only and are effective permanently for the property, while under your ownership, once they are approved.



City Clerk's Office

PATTI DUBOIS, CITY CLERK

— Marriage licenses; Business licenses; Hunting/Fishing licenses; Dog licenses; City Council records
Genealogy; birth & death certificates; voter registration; voter list; petitions; election information;
subcommittee information —

STAFF:

Patti Dubois, City Clerk

Sarah Cross, Deputy City Clerk

Mary Fortier, Administrative Clerk

Overview:

All facets of the City Clerk's office and all city departments have been impacted by the Coronavirus (COVID-19) outbreak. This virus swept through the state beginning with the first diagnosed case in Maine on March 13, 2020, and has finally lessened since the distribution of a vaccine in the spring of 2021. Overall, the pandemic has tested the resiliency and patience of staff and citizens alike. A heartfelt thank you goes out to all city staff for their dedication and flexibility during a very difficult period.

Personnel:

Patti Dubois continues to serve as Waterville's City Clerk. Ms. Dubois has achieved her Lifetime Certified Clerk of Maine designation, and her Master Municipal Clerk designation through the International Institute of Municipal Clerk's Association. Patti serves as a peer Instructor for the Maine Town and City Clerk's Association and as a member of the Elections Working Group, the Awards Committee and serves as Chair of the On-Demand Training Committee and the Legislative Policy Committee.

Sarah Cross has maintained her Certified Clerk of Maine designation from the Maine Town and City Clerk's Association. Ms. Cross attended Year 2 of the New England Municipal Clerk's Institute held at Plymouth State College in Plymouth, NH in 2019 through scholarship funding from the Maine Town & City Clerk's Association and the New England Association of City & town Clerks. Unfortunately, Year 3 was canceled last year and will take place virtually in the summer of 2021.

Mary Fortier's position is shared with the Finance Department. Mary has attended several classes offered from the Maine Town & City Clerk's Association to broaden her understanding of the functions of the City Clerk's office and administration of voter registration.

Elections:

This fiscal year started with a Primary and Referendum Election on July 14, 2020, which was delayed from June due to COVID-19 preparations. The Secretary of State provided municipalities with sneeze guards, face masks, hand sanitizer, cleaning wipes, and guidelines to limit the number of people within the polling space and to require social distancing. The spacing restrictions required us to limit the number of available voting booths and the number of election staff within the polling place. Voting for this election was held at The Elm because Thomas College was closed due to the COVID-19 pandemic.

We were fortunate to be awarded a grant from the Center for Tech and Civic Life, which helped cover costs related to COVID-19 needs to administer the election. We were able to replace our multi-unit voting booths with individual booth units, purchase laptops to use to administer absentee voting, buy additional signage and newspaper ads to keep the voters informed, and purchase additional stanchions.



CONTACT CITY CLERK'S OFFICE:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

1 Common St.
Waterville, ME 04901

Phone: 680-4024

Email:

cityclerk@waterville-me.gov

Website:

www.waterville-me.gov/clerk

Primary & Special Referendum Election

July 14, 2020

Democrat		Republican	
Congress - District 1		US Senator	
Pingree, Chellie	153	Collins, Susan	440
Over Votes	0	Colter, Amy	2
Under Votes	90	Write-In Blanks	21
Total Votes	162	Over Votes	0
State Senate - District 16		Under Votes	33
Koch, Hilary D	149	Total Votes	496
Over Votes	0	Congress - District 1	
Under Votes	133	Allen, Jay T	382
Total Votes	162	Over Votes	0
Representative to Legislature District 109		Under Votes	114
White, Bruce A	920	Total Votes	496
Over Votes	0	State Senate - District 16	
Under Votes	69	Cyrway, Scott W	452
Total Votes	989	Over Votes	0
Representative to Legislature District 110		Under Votes	44
Madigan, Colleen M	589	Total Votes	496
Over Votes	0	Representative to Legislature District 109	
Under Votes	48	Cohen, Edward	89
Total Votes	637	Foss, Richard Andrew Jr.	190
Judge of Probate		Over Votes	1
Mitchell, Elizabeth H	150	Under Votes	32
Over Votes	0	Total Votes	312
Under Votes	121	Judge of Probate	
Total Votes	162	Sullivan, Kevin P	421
Sheriff		Over Votes	0
Sayers, Michael J	140	Under Votes	75
Over Votes	1	Total Votes	496
Under Votes	217		
Total Votes	162	Referendum Election	
County Commissioner - District 3		Question 1 Bond Issue	
Jabar, George M II	148	Yes	1848
Over Votes	0	No	482
Under Votes	146	Over Votes	0
Total Votes	162	Under Votes	30
US Senator		Total Votes	2360
Gideon, Sara I	108	Question 2 Bond Issue	
Kidman, Bre	79	Yes	1950
Sweet, Elizabeth A	408	No	388
Over Votes	6	Over Votes	0
Under Votes	48	Under Votes	22
Total Votes	162	Total Votes	2360

Immediately following this Primary, we began to tackle the Presidential & Municipal Election preparations for November 3, 2020. Due to continued concerns regarding COVID-19, Thomas College and The Elm were not available for us to use for voting; therefore, the polling place was set at the Waterville Junior High School.

Absentee voting was encouraged to limit the in-person contact to reduce exposure to COVID-19. Cleaning protocols, personal protective equipment for workers, gathering limits and social distancing were maintained from the Primary Election. In addition, a secure drop box was installed outside of City Hall to allow voters to return absentee ballots with no contact. As required by the Secretary of State, this box was monitored by a remote camera system to ensure the security of the returned ballots. The turnout was expected to be high, and that certainly came to fruition with over 8,000 ballots cast. Of those, over 6,000 were cast by absentee! The percentage of absentees to the total turnout was 75% and resulted in an orderly, uncrowded polling place on election day. Thankfully, the safety protocols worked and there was no outbreak from exposure to COVID-19 with the election staff or the voters.

General Election November 3, 2020	
President	Total Votes
Biden, Joseph R.	4991
De La Fuente, Roque "Rocky"	10
Hawkins, Howard	84
Jorgensen, Jo	159
Trump, Donald J.	2619
Write-In	38
Over Votes	26
Under Votes	45
Total Votes	7972
US Senator	
Collins, Susan Margaret	3052
Gideon, Sara I.	4192
Linn, Max Patrick	153
Savage, Lisa	458
Write-In	10
Over Votes	23
Under Votes	84
Total Votes	7972
Congress District 1	
Allen, Jay T.	2676
Pingree, Chellie M.	5022
Write-In	22
Over Votes	12
Under Votes	240
Total Votes	7972
State Senate District 16	
Cyrway, Scott Wynn	3088
Koch, Hilary D.	4616
Over Votes	4

Under Votes	264
Total Votes	7972
Legislature District 109	
Foss, Richard Andrew, Jr.	1420
White, Bruce A.	2945
Over Votes	1
Under Votes	180
Total Votes	4546
Legislature District 110	
Andre, Mark R.	1044
Madigan Colleen M.	2155
Over Votes	0
Under Votes	227
Total Votes	3426
Judge of Probate	
Mitchell, Elizabeth H.	5125
Sullivan, Kevin P.	2436
Over Votes	4
Under Votes	407
Total Votes	7972
Sheriff	
Mason, L. Kenneth, III	3123
Sayers, Michael J.	4222
Over Votes	4
Under Votes	623
Total Votes	7972
County Commissioner - District 3	
Jabar, George M., II	6616
Over Votes	0
Under Votes	1356

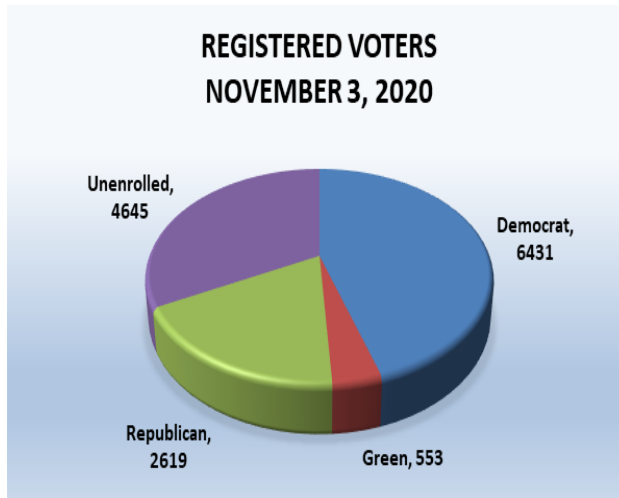
Municipal Election	
November 3, 2020	
Mayor	Total Votes
Bofia, Phil E.	3272
Coelho, J S.	4084
Over Votes	6
Under Votes	594
Total Votes	7956
City Councilor Ward 2	
Oliveira, Flavia M.	794
Over Votes	0
Under Votes	189
Total Votes	983
City Councilor Ward 3	
Klepach, Thomas Ethan	1002
Over Votes	0
Under Votes	255
Total Votes	1257
City Councilor Ward 4	
Green, Rebecca Lee	692
Mayhew, Sydney R.	669
Over Votes	1
Under Votes	34
Total Votes	1396
City Councilor Ward 6	
Francke, Claude R.	985
Over Votes	0
Under Votes	211
Total Votes	1196
Board of Education Ward 1	
Helm, Patricia	769
Over Votes	0
Under Votes	203
Total Votes	972

Board of Education Ward 2	
Bazakas, Greg A.	785
Over Votes	0
Under Votes	198
Total Votes	983
Board of Education Ward 4	
Bernier, Maryanne	840
Dow, Kelley L.	458
Over Votes	0
Under Votes	98
Total Votes	1396
Board of Education Ward 5	
Krigbaum, Spencer Lee	976
Over Votes	0
Under Votes	308
Total Votes	1284
Board of Education Ward 6	
Bickford, Elizabeth A.	996
Over Votes	0
Under Votes	200
Total Votes	1196
Question 1 - Charter Amendment	
Yes	4808
No	1900
Over Votes	3
Under Votes	1245

Kennebec Water District	
Bruesewitz, Denise Ann	3732
DePre, Thomas Stephen	2774
Whateley, Sarah Valerie	3599
Over Votes	18
Under Votes	5789
Total Votes	15912

Voter Registration

During this fiscal year, 1,964 new voters were registered, 1,648 records were changed, and 834 voters moved out of Waterville. 494 voters were canceled due to the voter's passing or for deletion of duplicate voter records. The Secretary of State's office will be conducting voter list maintenance in the upcoming year to remove voters that have registered to vote in a state that participates in the Electronic Registration Information Center (ERIC) system.



City Council Meetings

24 regular meetings and 6 special meetings of the City Council were prepared, recorded, and attested. Due to the pandemic, meetings were held virtually and live streamed through a platform known as Zoom, which requires additional staffing to manage the technology component. City Council packets were all distributed electronically, and the public could participate with comments and questions via Zoom during the live meetings. In addition, all meetings were live streamed via YouTube.

Committees/Commissions

In conjunction with the Mayor's office, current membership and terms are tracked throughout the year for 125 members serving on 20 boards, committees and commissions. In December 2020, Mayor Coelho conducted interviews for applicants interested in serving on a board, committee, or commission. All new appointees were approved and sworn in at the City Council meeting on January 5, 2021.

Business Licenses

The City Clerk's staff works closely with the Police Department, Code Enforcement, Fire Department, Assessor's Office and Tax Collector when administering the business licensing process.

Over this fiscal year, the City Clerk's office administered the following business licenses:

Victualer's Licenses	104	Innkeeper	11
Outdoor Dining	11	Mobile Food Vendor	7
Special Amusement	11	Pawn/Secondhand	22
Theater	0	Canvassing	3
Off Premise Liquor	53	Dog Licenses	1,257
Marijuana Licenses	10		

Vital Records

During this fiscal year, 107 marriage licenses were issued, and 15 marriage ceremonies were performed here at City Hall. 251 burial permits were issued over the 12-month period. 353 deaths were recorded over the year. 170 births of Waterville residents were recorded, and 235 babies were born in Waterville whose parents live elsewhere. The most popular baby name is Jackson.

Public Access Officer:

As the city's Public Access Officer, the management of all Freedom of Information Requests (FOIA) received by any department are administered by this office. Although many records are on file in this office, the Public Access Officer must often serve as a liaison between the requestor and the department that physically houses the record. All requests must be acknowledged within 5 days of receipt, and the information provided to the requestor within a reasonable period. Denials of requests must be made in writing within 5 days of receipt of the request. During this fiscal year, the city has received and responded to 41 FOIA requests.

Closing

Interestingly, the pandemic did not appear to have a significant impact on our revenues and overall statistics...even though it had a huge impact on how we conducted business over this year. It has been a privilege to serve the citizens of Waterville with the ongoing mission to serve the citizens of Waterville with professionalism, in accordance with state and federal laws, the Waterville City Charter and local ordinances.

DIFFERENT PERSPECTIVES of the Two Cent Bridge.....

Photo by:
Ashley Roy



Photo by:
Sharon Campbell Delano



Photo by:
Thom Blackstone



Photo by:
David Harris



Photo by:
Mary Gilpatrick



Photo by:
Thom Blackstone



Economic & Community Development

The City of Waterville recognizes economic growth as a critical factor in the continued health of the community. The City currently has on staff a [City Planner](#), a [Code Enforcement Officer](#) and a [City Engineer](#) available to assist in this regard.

All requests relating to economic development activities are forwarded to the Central Maine Growth Council. This agency serves as the “clearing house” for all major economic development opportunities in Waterville and in the greater Waterville area.



Central Maine Growth Council (CMGC)

50 Elm Street, Waterville, ME 04901 | **Phone:** (207) 680-7300
www.centralmaine.org | facebook.com/CentralMaineGrowthCouncil

In addition, the City is an active participant in the following **economic development organizations**:



Mid-Maine Chamber of Commerce

The Mid-Maine Chamber of Commerce is dedicated and committed to promoting, educating and advocating for business prosperity and regional economic improvement.

50 Elm Street
Waterville, ME 04901

Phone: (207) 873-3315

www.midmainechamber.com

[facebook.com/
MidMaineChamber](https://facebook.com/MidMaineChamber)



Waterville Creates!

Waterville Creates! works directly with community arts, creative, and cultural institutions to promote Waterville as a major arts destination for Maine residents and visitors to the state.

93 Main Street
Waterville, ME 04901

Phone: (207) 616-0292

www.watervillecreates.org

[facebook.com/
WatervilleCreates](https://facebook.com/WatervilleCreates)



Kennebec Regional Development Authority (KRDA) / FirstPark

The KRDA is a quasi-municipal entity created by the Maine legislature. It is a truly unique economic development organization. FirstPark, established by the KRDA, is a 285 acre business park campus of shovel-ready, pre-permitted sites with protective covenants.

46 C FirstPark Drive
Oakland, Maine 04963

Phone: (207) 859-9716

www.firstpark.com



City Planning

ANN BEVERAGE, DIRECTOR

— Planning and Zoning —

STAFF: *Ann Beverage, City Planner*

The half-time City Planner is staff to the Planning Board and assists potential developers, surveyors, appraisers, realtors, and Waterville citizens with development issues.

PLANNING BOARD

The 7-member Waterville Planning Board reviews site plans, subdivisions, and Zoning Ordinance and Map change requests.

DEVELOPMENT PROJECTS:

The Planning Board held public hearings and approved the following projects during FY 2021:

- Sara Sylvester: a garage with living space above in the shoreland zone at 52 Burleigh Street.
- WildFire LLC: a 9,888 square foot marijuana cultivation facility at 46 Industrial Road.
- ILT, LLC: a 6,375 square foot retail store at 415 Kennedy Memorial Drive.
- Renaissance Properties LLC: conversion of a commercial building to two apartments at 3, 5 and 7 Park Street.
- Colby College: 74,000 square foot Gordon Center for Performing Arts on Mayflower Hill Drive.
- HEP Energy USA LLC: a 4.9-megawatt solar farm at 41 Webb Road.
- Cogley Real Estate LLC: conversion of an existing commercial building at 13 College Avenue to nineteen residential units.
- Lost Legends: a 10,712 square foot marijuana grow facility at 125 Airport Road.
- Kennebec Sanitary Treatment District: shoreland zoning review for the relocation of a force main on City property off Water Street.
- Waterville Police Department: a firing range at 970 West River Road.
- L/A Properties LLC: construction of a 60-unit expansion of the Countryside mobile home park on West River Road.
- Halfpints Daycare LLC: a daycare center at 155 Kennedy Memorial Drive.
- Waterville Audiology: offices at 105 Kennedy Memorial Drive.
- Travis Clark: construction of 8,200 square feet of self-storage units at 199 College Avenue.



Photos by:

Sharon Campbell Delano

CONTACT PLANNING:

Address:

1 Common Street
Waterville, ME 04901

Phone: 680-4221

Email:

agbeverage@waterville-me.gov

Website:

www.waterville-me.gov/planning

- NextGrid: a 4.6 MW solar farm to be constructed at 101 Webb Road.
- Waterville Redevelopment Company III, LLC: a previously approved but expired plan for 68 apartments in the former MaineGeneral Seton Unit at 30 Chase Avenue.
- Elm City 93, LLC: 28,324 square foot Paul J. Schupf Arts Center at 93 Main Street.
- Pondwood LLC: a 7,000 square foot mini mall at 195 College Ave.
- D.H. Smith and Sons LLC: a 6,400 square foot wood products facility at 135 Airport Road.
- Waterville Redevelopment Company IV, LLC: a 14-lot subdivision off Lincoln Street.

ZONING ORDINANCE AND MAP CHANGES:

The Planning Board made the following recommendations to the City Council for changes to the Zoning Ordinance and Map. The City Council subsequently adopted all changes:

- Regulations for short term residential rentals.
- Cenergy: rezoning for a portion of Assessor Parcel 31-10, the LaFleur Airport, from Airport District to Airport Industrial District to allow for the construction of a solar farm.
- L/A Properties LLC: rezoning for Assessor Map 17, Parcel 6, 435 West River Road, from Residential-B (R-B) to Rural Residential (R-R) to minimize wetland disturbance at the entrance to the mobile home park.
- Revisions to the Zoning Ordinance, Map, and Shoreland Zoning Map to allow the Alford Youth and Community Center (AYCC) to construct a community ice rink at 132 North Street, North Street Recreation Area:
 - ◆ Rezoning assessor parcel 56-2 from Resource Protection to Institutional Zone.
 - ◆ Rezoning the shoreland portion of assessor parcel 56-2 from Resource Protection to Class B shoreland.
 - ◆ Reducing building setback requirements in the Institutional Zone.
- Reconsideration of Section 4.3.31 of the Zoning Ordinance, regulations for keeping chickens in residential zones. The City approved keeping chickens on smaller lots.

Planning Board Members

(2020-2021)

- ☞ Samantha Burdick, Chair
- ☞ Steve Crate (Replaced by April Chiriboga)
- ☞ Tom DePre
- ☞ Paul Lussier, Chair (Replaced by David Johnson)
- ☞ Neal Patterson (Replaced by Hilary Koch)
- ☞ Cathy Weeks (Replaced by Uria Pelletier)
- ☞ Bruce White

Check out our website!

Our website offers a wealth of information right at your fingertips, including:

- Planning Board agendas and materials;
- The City's Comprehensive Plan, Zoning Ordinance and Site Plan & Subdivision Ordinance;
- The City's Zoning Map and Shoreland Zoning Map;
- South End History and Information;
- Planning Projects and so much more!

www.waterville-me.gov/planning

Code Enforcement

DAN BRADSTREET, DIRECTOR

— Building permits, code enforcement and inspections —

STAFF: Dan Bradstreet, Code Enforcement Officer



The Codes office is staffed by the Code Enforcement Officer and shares an administrative assistant with the Assessing, Planning and Engineering departments.

FY2021 was a busy and challenging year for Waterville Code Enforcement. Commercial and mixed-use development continued to flourish in FY2021 and is anticipated to continue throughout FY2022. Permit activity and permit fee revenues for FY2021 consisted of:

PERMITS ISSUED FOR THE FISCAL YEAR (FY) ENDING JUNE 30, 2021:

Building	166
Electrical	128
Plumbing	48
TOTAL PERMIT FEES:	\$ 113,063.19

Photo by:
Thom Blackstone



CONTACT CODE ENFORCEMENT:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

The Fire Department
7 College Avenue
Waterville, ME 04901

Phone: 680-4231

Email:

dbradstreet@waterville-me.gov

Website:

www.waterville-me.gov/codes

WE HAVE MOVED

The Code Enforcement Office has moved to its new home in the Waterville Fire Station, located at 7 College Avenue. The Waterville Fire Department and Code Enforcement conduct plan and specification reviews for all commercial, industrial, mixed-use, and multi-family construction and renovation projects. The purpose of the move to the fire station is to reduce plans review turnaround time by establishing a more efficient review process while also streamlining Fire Department and Code Enforcement inspections. Special thanks to the great people at our Waterville Fire Department for their help in making this move a success.

ONLINE SERVICES

Building, electrical, plumbing and sign permit applications can be completed online through the Code Enforcement page of the City's website: www.waterville-me.gov/codes. The City's **Property Maintenance Ordinance** can also be viewed on our website.

Respectfully submitted,

Dan Bradstreet

City Engineer

ANDREW MCPHERSON , DIRECTOR

— City Projects and Engineering —

STAFF: *Andy McPherson, City Engineer*

This past year has been a busy one in Waterville with many projects going on. With COVID-19 at its peak through much of the year, it has been challenging to say the least. But with the selection of some very good General Contractors and the help of the gang at Public Works, we have been able to keep our projects mostly on schedule and on budget.

Main St. Build Grant Project:

You cannot help but see this project every time you drive through Main St. Phase 1 of this project is well underway with Crooker Construction of Topsham being the General Contractor.

This project has been in the works in Waterville for many years with the bid and contract award in the fall of 2020. The final plan includes the total reconstruction of Main St. and paving and new sidewalks on Front St. When the project is complete there will be two-way traffic on both Main St. and Front St. Front St. will be the new US Rt 201 and provide a bypass from downtown for large trucks and other through traffic. Main St. will be a destination for shopping and for restaurants and other nightlife.

This project was designed by the MDOT but was handed off to Waterville as an LPA (Local Project Administration) project. The City is responsible for the management of the project which includes both the construction and the financial management. The total project costs are about \$11 mil of which \$9.3 mil is construction with the rest being design and contract administration. This is the largest LPA contract ever awarded in the State of Maine.

The project itself is progressing forward with many hiccups along the way. At the start COVID-19 hit both the General Contractor and some of the subcontractors causing manpower delays for the first month or so. As the project progressed, we have encountered many unforeseen conditions in the ground including ledge, concrete duct banks, active and abandoned utilities, and the usual design

conflicts that this type of project always has. All old cities have undocumented “stuff” underground, so we always expect to find the unexpected. We are moving forward and with a completion date of November 2022, the project will finish on time and feature new pavement, new granite curb and concrete sidewalks, and new traffic lights and streetlights.



Photo by:
Thom Blackstone

CONTACT THE CITY ENGINEER:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

1 Common Street
Waterville, ME 04901

Phone: 680-4221

Email:

[amcpherson
@waterville-me.gov](mailto:amcpherson@waterville-me.gov)

Website:

[www.waterville-
me.gov/engineer](http://www.waterville-me.gov/engineer)



Police Shooting Range:

We are on the final days of the construction of the new Waterville Police Department shooting range. This range is on the site of the old lagoons off of Route 104. When complete, this range will provide a first-rate training area for the Waterville Police Department. This is something they desperately need and have been working on for quite a few years. The range will feature a rifle range for up to 10 officers to shoot at a time and a 3-sided pistol range for 180-degree training. While not part of this project, the site is large enough for a future building to provide for indoor training. This range will be one of the best in Maine and will be a much-needed improvement from the small Winslow range the WPD currently uses for training.

Other Projects and duties:

As City Engineer, I assist on other City projects when needed including the library renovation which is ongoing and the Alford Pool project, which has recently been completed. Every day something new pops up whether it be citizens needing some assistance on drainage issues or helping coordinate other, non-City projects such as the Paul J. Schupf Arts Center which is under construction next to City Hall. The City is in the planning stages of much needed road and sidewalk improvements throughout the City. We hope to have long-term plans for this work later this summer. There is never a dull day being the City Engineer here in Waterville. And I wouldn't have it any other way.

Andrew J. McPherson, P.E.
City Engineer



Emergency Services



Waterville Fire & Rescue

SHAWN J. ESLER, FIRE CHIEF

— Fire prevention and suppression; inspections; hazardous materials;
burn permits; emergency medical services —



Shawn Esler, Fire Chief
& Debra Lieberman,
Executive Assistant

CONTACT WFD:

Hours:

Available 24 hours/day;
7 days a week

Address:

7 College Avenue
Waterville, ME 04901

Phone: 680-4735

Email:

dlieberman@waterville-me.gov

Website:

www.waterville-me.gov/fire



On behalf of the members of the Waterville Fire Department, it is my privilege to submit our Annual Report for the fiscal year (FY) 2021: July 1, 2020 to June 30, 2021.

FY 21 started off much differently than years past, in the early stages of the COVID-19 pandemic. In early March of 2020, a COVID-19 Task Force had been established and set-up an Emergency Operations Center at the Fire Station, operating 24/7. The Task Force operates under the Incident Command System, used by police and fire departments in times of emergency, and enables them to make time-sensitive decisions in the interest of public health.

Spearheaded by Waterville's Fire and Police Departments, as well as other key City officials, this team was responsible for ensuring the City complied with the ever-changing guidelines from the Centers for Disease Control (CDC), while continuing to meet the needs of the residents, the business community, and City staff. This included ensuring adequate staffing of emergency services to include fire, police, and public works; maintaining open lines of communication with Waterville's hospitals, residential care facilities, grocery stores and food banks; securing a consistent supply of personal protective equipment (PPE); coordinating vaccine clinics and administering COVID-19 tests; enforcing compliance with CDC mandates as needed; and making recommendations to City officials regarding COVID-19 related activities and resources. The result of this careful planning and proactive measures helped to mitigate the risk to the public and those on the front lines.

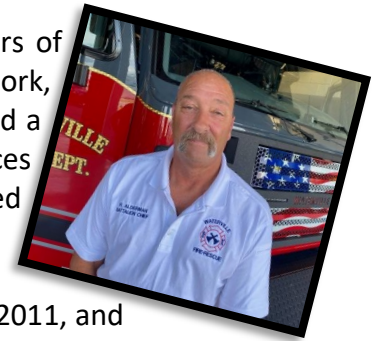
As COVID-19 cases surged in Maine, masking in public places was mandated, schools closed, sit-down dining was put on an indefinite hiatus, City Hall and numerous other service centers and businesses closed to the public. A shift to social distancing, stringent screening processes, hybrid or online-only learning, remote work options, telehealth appointments, videoconferencing for public meetings and gatherings, and restrictions on the number of individuals allowed in establishments, all became the new norm. Hygiene, PPE, and food and toiletry items became harder to come by. Pick-up options for grocery and convenience items and the shift to more and more online services increased as the months wore on.

Waterville Fire responded to 3,585 calls for service during FY 21; 2,622 of this year's calls were for emergency medical service (EMS) requests. 93 calls were for fires and 23 of those were building fires. We also continued to provide mutual aid to surrounding communities 43 times and received mutual aid assistance 25 times over the course of the fiscal year.

In addition to the increasing demands related to the pandemic, the Fire Department continued its comprehensive training programs, Fire Prevention and Code Enforcement inspections, and Public Fire Safety Education activities. We welcomed new employees, said goodbye to those retiring, and celebrated much deserved promotions.

Retirement

Battalion Chief Rodney Alderman retired from Waterville Fire-Rescue after 30 years of service to the Department. Hired in 1991 as a call firefighter, after 5 years of hard work, he became a career firefighter in 1996. As a call firefighter, Chief Alderman received a medal of valor for his actions in direct response to the horrific set of circumstances that occurred on Jan 17th, 1996, when two nuns were killed and many others injured on Silver Street.



Rodney was promoted to Rescue Technician in 2003, Lieutenant in 2009, Captain in 2011, and Battalion Chief in 2020. Throughout his career he has safeguarded the interests of his crew, commanded many significant fires and emergencies, and assisted administration in moving the Department forward. Battalion Chief Alderman had a significant positive impact on the department over the years and we were happy to wish him all the best on his retirement.

Promotions

In March, WFD conducted a Battalion Chief assessment center as part of our aggressive succession planning for Rodney Alderman's retirement. While there were many capable and experienced applicants, Lt. Mark Hamilton was promoted to Battalion Chief on B-Shift. Battalion Chief Hamilton's new responsibilities include overseeing our EMS Division and Special Operations Section.

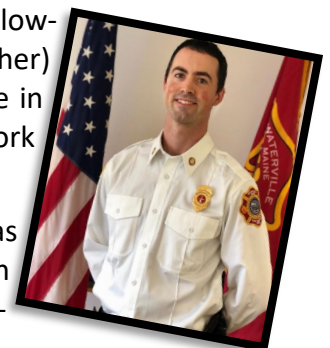


Battalion Chief Hamilton began his career with WFD in 2003 and carries with him a wealth of experience to aid this position. Over the years, Battalion Chief Hamilton has demonstrated strong leadership and he shares the vision of the department. In addition to the responsibilities listed above, he is charged with coordinating daily operations, emergency response, and mentoring future leaders of our organization.

The promotion of Battalion Chief Hamilton resulted in a vacant Lieutenants position. After a rigorous assessment process for this position, FF Dan Brown was selected for promotion to Lieutenant on C-Shift.

Lt. Brown joined the department in 2011 as a fifth generation Waterville firefighter, following Captain Edward Brown, FF Charles Brown, Fire Chief Fred Brown (Dan's grandfather) and Rescue Technician Tony Brown (Dan's father). While Dan certainly has fire-rescue in his blood, he quickly grew within the department as a direct result of his strong work ethic, passion for caring for others, and a desire to improve our organization.

Lt. Brown oversees WFD's Fire Prevention and School Education Program and serves as our Fire Alarm Technician. His new responsibilities include assisting Battalion Chief John Gromek with the management of our Regional HazMat Team, inspections, and overseeing operations on C-Shift.

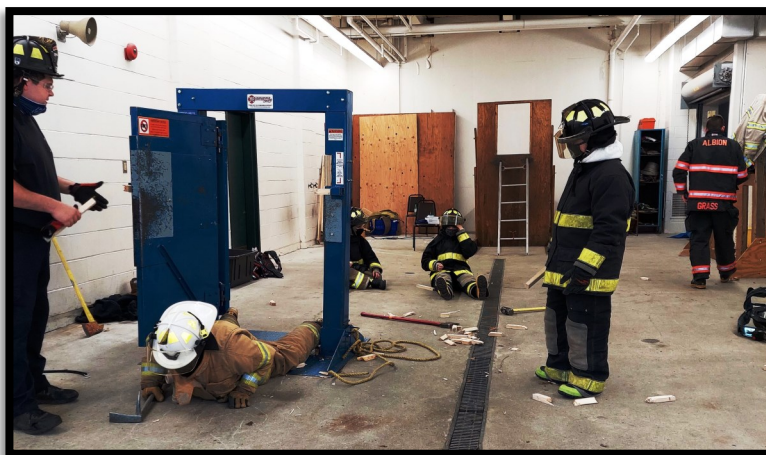


New Hire

As a result of these promotions, we welcomed Firefighter/EMT Alex Audette to the career ranks of the Waterville Fire Department! Alex successfully passed our three-week driver academy and was assigned to B-Shift. Alex is extremely talented, passionate for Fire/EMS, and certainly has what it takes to wear the Waterville patch.

Special Mentions

We are happy to report that in June 2021, Firefighter Ed Moulton obtained his National Registry Paramedic certification after the successful completion of more than 400 hours of classroom work and 500 hours of clinical work. FF Moulton completed the course through Kennebec Valley Community College during COVID-19 which presented an entirely new challenge in the already demanding process. From all of us here at WFD, we congratulate Ed on his commitment to improving our service and on this huge personal accomplishment.



MMTC High School Training Program

In other news, for FY 21 the Waterville Fire Department was asked to coordinate and instruct the Mid-Maine Technical Center's Firefighter I & II Program. Normally the emergency services classes are taught by an EMT/Firefighter instructor at the school. This year was a bit different due to the instructor being on leave and the many challenges resulting from COVID-19.

Classes this year were held at Waterville Fire Dept, beginning in September, and concluding at the end of the school year in June. Firefighter Nate Gromek and Firefighter Rachel Corey co-taught this year's class. Four (4) students finished the class and three (3) were accepted to the Southern Maine Community College Fire Science Program. Two (2) are currently accepted at the live-in program as well, where Firefighter students live at, and respond with, fire departments during the school year, gaining valuable experience and contributing to the communities they live in.

I sincerely appreciate the efforts shown by all to ensure the success of this program including Peter Hallen, Director of MMTC and administrative staff. Without their support, COVID-19 may have ended the emergency services program.



Fire Suppression

In FY 21, fires were responsible for approximately \$285,420 in damage here in the City of Waterville. The Fire Department responded to 23 building fires during that time, a slight increase from last year. Our fire suppression crews are some of the best in the business. There is no question that our response times, coupled with experienced staff, aid in our ability to extinguish fires. We continue to log thousands of training hours annually.

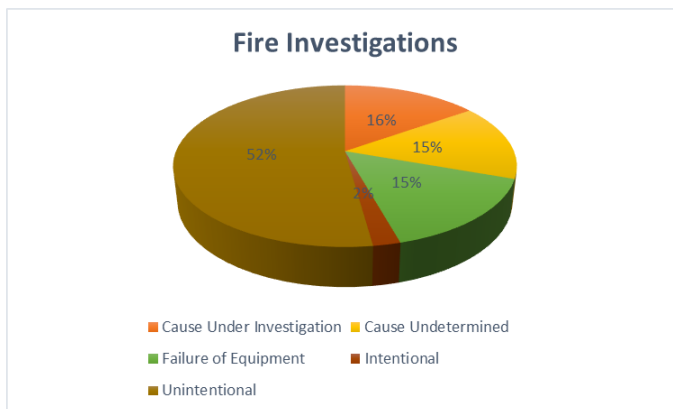
We are proud to announce that we took delivery of our new Tower One. This truck is expected to have a 25 year service life due to the galvanized frame, cross members, and ladder sections. In Maine, corrosion is any truck's worst enemy and often renders fire apparatus out of service due to failure.

I would like to express my sincere gratitude to our Truck Committee led by Lt. Hamilton, which included Lt. Mayotte, RT Stetson, Lt. Holst, Lt. Cote, Capt. Folsom and Lt. Roy. There is no question the work of the Committee produced a truck Waterville can be proud of, that increases firefighter safety, and will improve fire ground operations. We spent approximately three months readying the truck for service and conducting training to ensure its safe operation.



Fire Prevention

Due to the COVID-19 pandemic, we reduced the number of inspections performed in the field. However, that did not slow down our plans review process. Nearly every newly constructed building undergoes a comprehensive review from the fire department and given the City's growth there was no shortage of work.



Fire Investigations

In FY 21 the Waterville Fire Department conducted 37 fire investigations after responding and extinguishing a fire. When a fire is suspected arson or staffing is unavailable, we generally contact the Office of the State Fire Marshal to assist. A very small percentage of fires are undetermined. Waterville Fire Investigators spend many hours in advanced training in fire science, scene preservation, photography, and fire investigation techniques. We then take the information learned from those fires to further prevent fires through our fire prevention program.



Top Dispatch Reasons		
Falls	515	18.71%
Sick Person	449	16.32%
Breathing Problem	269	9.77%
Chest Pain	159	5.78%
Traffic Incident	146	5.31%
Unconscious/Fainting	138	5.01%
No Other Appropriate Choice	138	5.01%
Abdominal Pain	102	3.71%
Psychiatric Problem	97	3.52%
Convulsions/Seizure	89	3.23%
Overdose/Poisoning/Ingestion	81	2.94%



Waterville ambulances backed into a local hospital after transporting multiple patients.

Emergency Medical Services

While we prepared for a medical crisis, the number of 911 requests showed a notable decrease due to COVID-19. While our overall requests for service certainly slowed a bit, behind the scenes operation was in overtime. Ever evolving policies, personal protective equipment, decontamination requirements, exposures to COVID-19, and keeping our employees and patients safe keep the department in overdrive.

Although the actual number of rescue/EMS calls was 2,622, we generated many more patient care reports indicating multiple patients were evaluated at the same time.

Ambulance Program

Our ambulance program has been nothing short of a success story. In October 2020, the City Council authorized a cooperative agreement with Delta Ambulance to share calls in the City. Harnessing the power of both organizations we created an improved EMS system to ensure adequate ambulance coverage which eliminated wait times for our residents during a crisis. I would like to thank Executive Director Tim Beals of Delta Ambulance and Delta's management team for contributing to the success of our program and most importantly helping to improve the quality of prehospital healthcare within the City. Furthermore, Delta Ambulance provided our department with COVID-19 vaccinations to help kept our department on the frontline.

I am most proud of our firefighters, EMTs, and paramedics that jumped at the opportunity to improve EMS for our residents. Our front-line staff and management team worked 24/7 to bring about an ambulance program residents can be extremely proud of. Collaboratively, WFD and Delta staff transported 1,133 patients to various hospitals in Waterville ambulances. Given that fact, we must recognize our healthcare workers who helped WFD smoothly integrate into our hospital systems.

EMS Expenses / Revenue

Our EMS program generated \$187,335.42 in FY 21. While generating revenue is only a bonus, FY 21 was a record setting year in terms of revenue. This could only have been made possible through the strong work of the Fire Department Committee made up of Councilor Michael Morris (Chair), Councilor Erik Thomas, Councilor Rick Foss, City Manager Steve Daly, Mayor Jay Coelho, Mike Monck, John Levesque, Jessica Laliberte, and Lt. Ryan Cote who all continue to contribute to our forward progress.

Thanks to generous donors which made our stretcher purchase possible.

Fire Department Personnel

Administration	
Fire Chief Shawn J. Esler	Debra Lieberman, Executive Assistant

Career Firefighters		
A Shift	B Shift	C Shift
Capt. Eion Pelletier	Capt. Rodney Alderman	Capt. John Gromek
Lt. Ryan Cote	Lt. Mark Hamilton	Lt. Scott Holst
Rescue Tech. Ryan Johnston	Rescue Tech. Shawn Stetson	Rescue Tech. Jesse Morkeski
Firefighter Daniel Brown	Firefighter Alan Nygren	Firefighter Edward Moulton
Firefighter Nathan Gromek	Firefighter Benjamin Jandreau	Firefighter Katie Hennessey



A Shift: Dan Brown, Ryan Johnston, Capt. Eion Pelletier, Lt. Ryan Cote, Nate Gromek



B Shift: Lt. Mark Hamilton, Capt. Rodney Alderman, Al Nygren



C Shift: Katie Hennessey, Lt. Scott Holst, Capt. John Gromek, Jesse Morkeski, Edward Moulton

Call Firefighters			
Company # 1		Company # 2	
Capt. Michael Folsom	Firefighter Eve ClaireVue	Capt. Drew Corey	Firefighter Timothy Tomasco
Lt. Steven Francoeur	Firefighter Stacey Francoeur	Lt. Jed Corey	Firefighter Joanelle Tran
Firefighter Michelle Grass	Firefighter Justin Hegel	Lt. Troy LaCroix	Firefighter Joseph Libby-Cornette
Firefighter Cormick Frizzell	Firefighter Stacey Francoeur	Lt. Daniel Mayotte	Firefighter Gregory Noyes
Firefighter Molly Hillman	Firefighter Timothy Warren	Firefighter Rachel Corey	Firefighter Tyler Dunn
Firefighter Matthew Adamson	Firefighter James McCarthy	Firefighter Brittany Corey	Firefighter Spencer Schaller
		Firefighter Summerrose Alexis	

Do you have an interest in serving your community?

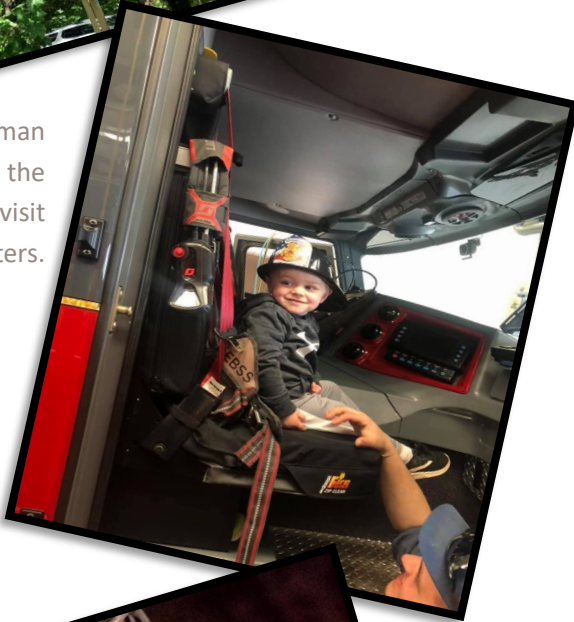
Waterville Fire Department conducts a hiring process annually in late summer. Residents who are 18 years of age, have no criminal history, have a valid drivers license, and have a sound moral compass are encouraged to apply. An application can be found online or at Central Fire. Applications received outside of our annual hiring will be kept on file until openings become available.





Waterville Tower 1
rescuing a couple of
workers from a
malfunctioning lift. Great
work by all involved!

A young man
stopping into the
station to visit
firefighters.



WFD FF Frizzell emerged from a burning
structure with a live kitten on King Court.

Photo credit: Michael G. Seamans/Morning Sentinel

I would again like to thank the officers and members of the Waterville Fire Department for their commitment and dedication to our great City. Each year they devote hundreds of hours to ensure the safe and efficient operations of the department and this year was truly exceptional. I also thank the spouses, children, parents, and other family members for allowing each of our members to serve. Our families provide us with support and understanding and ultimately provide a strong foundation for our department members to return home to. Without their continued support, I have no doubt the department would suffer tremendously.

Our call force deserves special recognition for being there when we need them the most. Adding emergency services response on top of a full-time job, while having enough time to raise a family is certainly a handful. I thank each and every one of you. I also want to thank our surrounding mutual aid departments who stand beside us every day and help keep our City safe. We simply can't do it without them. Specifically, Chief Rodriquez of Winslow, Chief Bickford of Fairfield, and Chief Coughlin of Oakland are always there to lend a helping hand.

The past year has shown us the value of pulling together as a community and how strong we all are, both individually and as united front. It has proven that we truly have some of the best employees, residents, visitors and mutual aid partners a community could have. We are especially grateful to have the support of other City departments, residents, business owners and the City Council. It is my privilege to serve as the Fire Chief for the City of Waterville. If you have questions, comments, or concerns, please don't hesitate to contact me. Feel free to visit our department Facebook page, facebook.com/watervillefire, for the latest department news and information.

Respectfully Submitted,

Shawn J. Esler, Fire Chief



Waterville Police Department

JOSEPH MASSEY, CHIEF OF POLICE

— Crime prevention, management and reporting; accident reports;
animal control; resource officers; regional communications —

The mission of the Waterville Police Department is to improve Waterville's quality of life through community engagement, equitable treatment, and compassion. With Vigilance, courage, and resolve we seek to protect the community and maintain order.

DEPARTMENT PERSONNEL: *

Administration

Joseph Massey, Chief
William Bonney, Dep. Chief
Kathleen Kenney-Haley,
Executive Assistant

Records Division

Lauren Harney, Records Clerk

Facilities Maintenance

Bob LaPlante

Animal Control

Connie Cummings, ACO

Parking Enforcement

Jared Dodge (Resigned)

Personnel Longevity.

Patrol officer longevity at the end of the fiscal year falls into the following years of service categories: 9+ years=4; 7-9 years=0, 4-6 years=5; 0-3 years=10.

Detective Division

Det. Sgt. Lincoln Ryder
Duane Cloutier
Chase Fabian
Daryl Gordon
Damon Lefferts

Communications Division

Sgt. Jennifer Weaver
Crystal Aylward (Resigned)
Sarah Batteese
Chelsey Bishop
Kecia Blaisdell
Tricia Bowen (Resigned)
Tanaya Doody
Paige Herman
Addie Gilman
Ryan Karagiannes
Sarah Nelson
Brandy Stanley (Resigned)
Makayla Stevens

The Communication Center dispatches for 9 communities including Waterville.

Patrol Division

Sgt. David Caron (Retired)
Sgt. Scott Dumas
Sgt. Jason Longley
Sgt. Kyle McDonald
Sgt. Joshua Woods
Tanya Allen
Nathan Bernier
Robert Bouley
Steve Brame
William Crawford
Ryan Dinsmore
Jared Dodge (Resigned)
Riley Dowe
Codey Fabian
Paul Heath
Jarrett Hill (Resigned)
Timothy Hinton
Mikayla Hodge
Matthew Libby
Luis Rodriguez
Seth Rolfe
Linda Smedberg
Cody Vigue
Jake Whitley
Blake Wilder



CONTACT WPD:

Hours:

Available 24 hours/day;
7 days a week

Address:

10 Colby Street
Waterville, ME 04901

Phone: 680-4700

Email:

jmassey@waterville-me.gov

wbonney@waterville-me.gov

kkenney@waterville-me.gov

Website:

www.waterville-me.gov/police



Bike Patrol



Christmas
December 25, 2020

Budget

The police department maintains a \$4,326,937 expense budget and a \$537,808 revenue budget, which includes \$316,558 Comm. Ctr. Dispatch Service Fee revenue. Of these expenses, 93% is for wages and benefits and 7% for operational expenses.

Training Hosted by the Waterville Police Department

Waterville Police Department routinely hosts a variety of law enforcement officer, public safety dispatcher, and community training but due to the Covid-19 Pandemic, training was very limited this fiscal year.

Low Speed E.V.O.C. (Emergency Vehicle Operational Course). May/June 2021. One-day training put on by MCOPA Dist. 4 and hosted by the police department at Waterville's airport. Instructors from Waterville PD and other local agencies with law enforcement trainees both in the classroom and in the field.

Reid Interview & Interrogation. June 2021. Four-day class, including a 1-day advanced class. It is taught by international company John E. Reid & Assoc.

In addition to the training mentioned above, members of the police department lecture and instruct on law enforcement topics at the police station, throughout New England, and internationally.

Grants

Grants Awarded Include

2020	Byrne Justice Assistance Grant	\$12,523
2020	Bulletproof Vest Grant	\$3,600
2020	DOJ Coronavirus Emergency Funding Grant	\$41,186
2020	Healthy Northern Kennebec -Underage Drinking Grant	\$1,200
2021	BHS Impaired Driving Grant	\$6,163
2021	BHS Speed Grant	\$3,390
2021	BHS Seatbelt Grant	\$1,541

On-going Programs that Continued into F/Y 2020/2021

Operation HOPE (Heroin Opiate Prevention Effort). A fundamental operational philosophy focusing on enforcement, education, and treatment. Treatment is the primary focus of the operation as the Waterville Police Department will attempt to place each individual who presents at the police department asking for help into a residential treatment facility.

Drug Take Back Initiative. There is an Unwanted Medication Depository in the police department's lobby for area residents to use as a secure drop off site for unwanted prescription drugs.

Elder Service Officer. A designated officer who has received enhanced training regarding elder-related law enforcement topics. The Elder Service Officer makes scheduled visits to local facilities to discuss relevant topics with elderly residents. This is a proactive approach in our protection of the elderly.

Please Note: Due to the Covid-19 Pandemic during this fiscal year, the crime statistics below reflect a reduction in proactive patrol.

Statistics

Uniform Crime Reporting (U.C.R.) Statistics by calendar year

<u>PART 1 CRIMES-Reported</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
RAPE	16	17	14
ROBBERY	8	2	7
BURGLARY	48	32	28
ASSAULT	258	199	179
LARCENY/THEFT	489	404	13
MOTOR VEHICLE THEFT	22	11	384
TOTAL # OF PART 1 CRIMES (ACTUAL OFFENSE)	816	666	608
TOTAL # OF PART 1 CRIMES SOLVED	433	383	357

<u>OTHER STATISTICS</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
TOTAL ADULT ARRESTS	1,186	1,308	919
TOTAL JUVENILE ARRESTS	91	64	42
OPERATING UNDER THE INFLUENCE	289	268	120
DRUG-RELATED ARRESTS	89	109	70
POLICE OFFICERS ASSAULTED	13	11	6



BLEPT graduation:
Seth Rolfe



Cops on Top Challenge
Katahdin to honor
fallen law enforcement



BLEPT graduation:
Mikayla Hodge



Trooper Nunez Softball Tournament

Employment Information

Employment Information: Human Resources (H.R.)

BOBBIE-JO GREEN, DIRECTOR

— City job openings and applications; employee benefits and contracts; union information —



STAFF: *Bobbie-Jo Green, Director/Human Resource Officer*

The Human Resource Office is operated with one staff person that is shared with the Parks and Recreation Department. The Human Resource Officer is responsible for supporting city departments in a number of key areas including employee recruitment, compensation and benefits, labor and employee relations, personnel file management, and workplace safety. The City currently employees 109 full time employees and 140± part time and seasonal employees.

I want to start my report this year by thanking all of our employees for their resilience and dedication throughout this past year. Through it all, the City continued to keep our employees working. Everyone has learned how to adapt to the many changes we faced together; from learning to work remotely, following CDC guidelines as they evolved, working countless hours, but most of all --- problem solving while dealing with an unprecedented pandemic and continuing to work as a team. I am so proud to work with you all!

Some of the Human Resources accomplishments during the 2020-21 fiscal year included:

Recruitment and hiring. During the 2020-21 fiscal year, the City hired 13 full time employees to fill vacant positions. The Human Resource Office, along with the respective Departments, reviewed 125 applications for the 13 positions. Each year the City focuses on finding new avenues for recruitment. Currently the City advertises positions in local newspapers, online, and on the City's website and Facebook page.

Safety Awareness. The City of Waterville is dedicated to providing all of our employees with a safe working environment. The City has a safety committee comprised of representatives from each of the major departments including Public Works, Fire, Police, Parks and Recreation and Administrative offices. The City's workplace injuries are shown below:

Fiscal Year	FYI Claims (no medical or lost time)	Medical Only	Lost Time	Total Claims
2016 – 2017	31	7	4	42
2017 – 2018	10	17	5	32
2018 - 2019	18	10	7	35
2019 – 2020	16	11	9	36
2020 – 2021	18	17	11	46

Labor Relations. The City currently has five separate union contracts to maintain. This covers administrative employees, fire, police, and parks & recreation/public works. During the 2020-2021 fiscal year, the City completed one contract for the Fire union. The Fire contract was negotiated via zoom, which was a first, and I can honestly say it was a success. The City is in the process of negotiating a contracts for the two Police Unions, which expired on June 30, 2021.

CONTACT H.R.:

Hours:

Monday-Friday
7am-4pm

Address:

6 Wentworth Court
Waterville, ME 04901

Phone: 680-4215

Email:

hr@waterville-me.gov

Website:

[www.waterville-me.gov/
humanresources](http://www.waterville-me.gov/humanresources)



New City Employees

July 1, 2020 – June 30, 2021

NEW HIRES			
Name	Department	Position	Date
Jason Kirk	Public Works	Mechanic	08/10/2020
Riley Dowe	Police	Patrol Officer	01/04/2021
Stephen Daly	Administration	City Manager	01/11/2021
Chelsey Bishop	Police	Dispatcher	02/01/2021
Mary-Ellen Savage	Administration	Executive Assistant	03/01/2021
Makayla Stevens	Police	Dispatcher	04/07/2021
Dori Nadeau	Finance	Finance Clerk	05/07/2021
Alexander Audette	Fire	Firefighter	06/01/2021
Jake Whitley	Police	Patrol Officer	06/07/2021
Barbara Blethen	Health & Welfare	Caseworker I (Part time)	06/07/2021
PROMOTIONS			
Name	Department	Position	Date
Scott Dumas	Police	Patrol Sergeant	01/18/2021
Yolanda Lane	Health & Welfare	Caseworker II	02/22/2021
RETIREMENTS			
Name	Department	Position	Date
Mark Turner	Public Works	Director	07/31/2020
Dave Caron	Police	Sergeant	01/31/2021



Photo by: Richard Charity
Railroad trestle between Waterville & Winslow

Finance

AARON BERLS, DIRECTOR

— *Accounts receivable/accounts payable; budgets and audits; employee payroll; real estate and personal property taxes; Motor vehicle, boat ATV/snowmobile registrations; excise and title information; parking ticket payments* —

STAFF:

*Aaron Berls, Finance Director/Treasurer
Linda Taylor, Accountant
Linda Cote, Tax Collector
Debbie Collins, Finance Clerk II
Dori Nadeau, Finance Clerk*

The Finance Department is dedicated to serve all the citizens of Waterville, other city departments and the school department.

The Finance Department oversees and administers the city's financial and accounting systems, including the collection and disbursement of all monies for the City. The revenues of the City include real and personal property taxes, federal and state grants, excise taxes on vehicles, boats, and airplanes, parking tickets, various permits and licenses, and other miscellaneous revenue. A portion of the monies collected includes registration fees and sales tax, which must be forwarded to the state. Other functions of the department include the processing of all accounts payable, account receivables, and payroll.

The City accepts debit and credit cards for payments on any items. Individuals wishing to use this form of payment are charged an additional fee of \$1 for transactions up to \$40 and 2.5% for transactions over \$40, which covers the cost of processing fees from a 3rd party. The state offers online services for re-registrations for motor vehicles, ATVs, boats, and snowmobiles. Individuals can also get fishing and hunting licenses online. Links for these services are provided on the city website.

During fiscal year 2021, the Finance Department processed 2,815 accounts payable checks, 580 electronic funds transfers, 81 1099s, 241 W2s, 508 paychecks and 6,317 direct deposit paychecks. We also mailed 5,914 tax bills and processed 22,893 property tax payments. There were 10,148 vehicles registered. We processed 1,752 registrations on-line Rapid Renewal.

The entire post audit report from FY 2019-2020 is available online and is on file in the Finance Director's office. The report is available for public review during regular business hours. The audit was performed by:

Nicholson, Michaud & Company
76 Silver Street
Waterville, ME 04901



CONTACT FINANCE:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

City Hall, 1 Common St.
Waterville, ME 04901

Phone: 680-4248

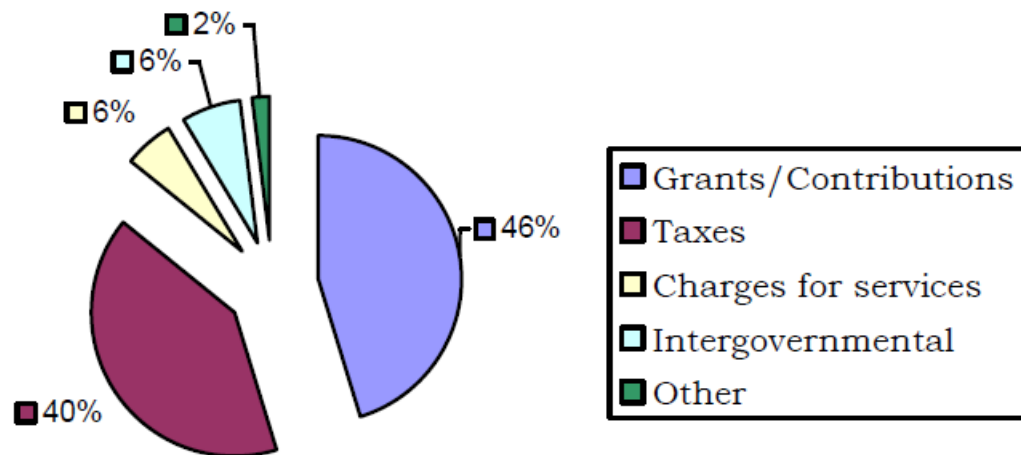
Email:

aberls@waterville-me.gov

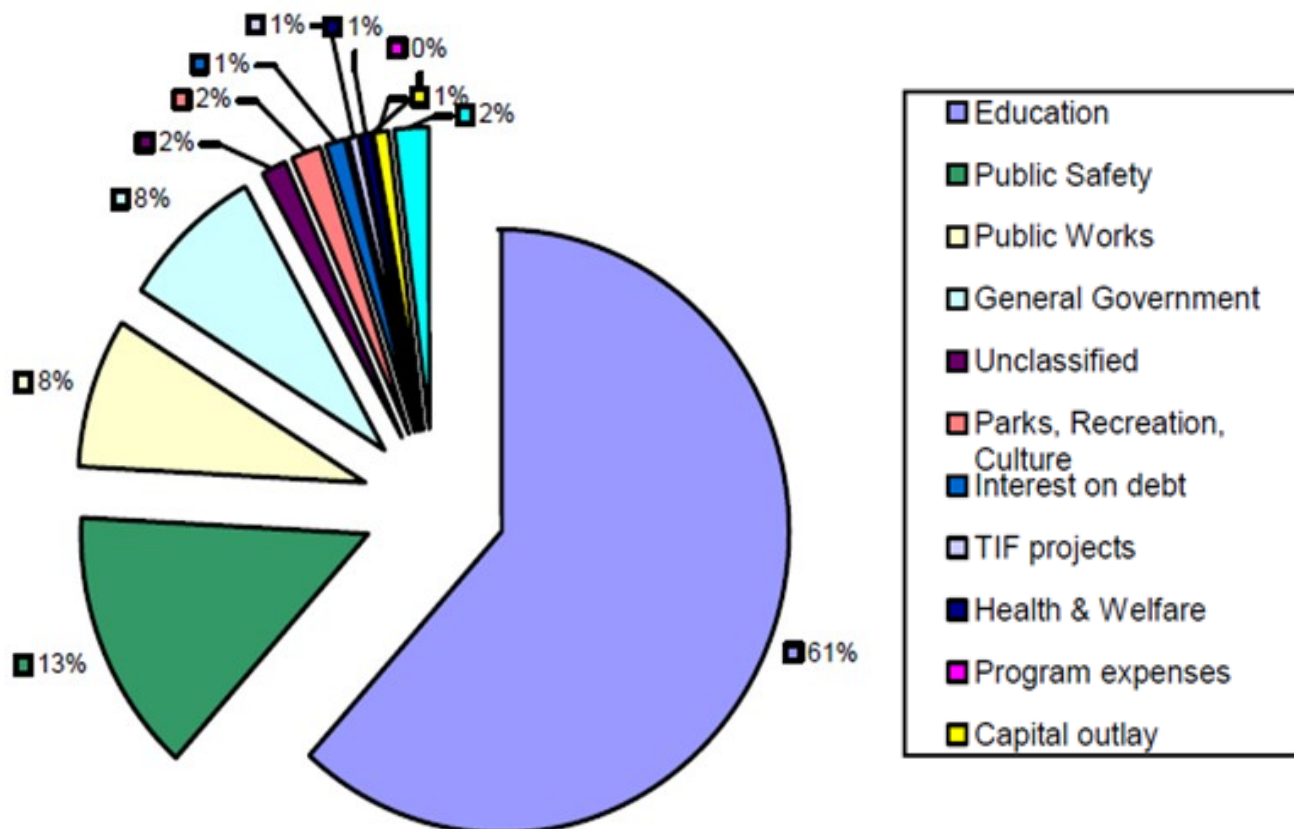
Website:

www.waterville-me.gov/finance

2020 Statement of Activities Revenues All Funds



2020 Statement of Activities Expenditures All Funds



Balance Sheet - Governmental Funds

June 30, 2020

	General	Other Governmental Funds	Total
ASSETS			
Cash	\$ 3,534,970	\$ 527,475	\$ 4,062,445
Investments	10,621,917	2,141,963	12,763,880
Receivables:			
Taxes receivable	637,312		637,312
Tax liens	321,928		321,928
Other receivables	112,202	13,766	125,968
Intergovernmental	26,383	404,649	431,032
Other assets	566,116		566,116
Interfund loans receivable	857,606	596,521	1,454,127
Inventory	126,744	86,001	212,745
Total Assets	\$ 16,805,178	\$ 3,770,375	\$ 20,575,553
LIABILITIES AND FUND BALANCES			
Liabilities			
Accounts payable	\$ 108,945	\$ 2,790	\$ 643,732
Accrued wages and benefits payable	2,619,464	2,525	1,259,416
Accrued compensated absences	234,156	2,045	222,031
Unearned revenue	16,258		294,076
Deposits	386,885		462,972
Taxes received in advance	37,040		16,581
Due to agency fund	34,387		139,225
Interfund loans payable	5,160,278	463,234	2,603,370
Total Liabilities	8,597,413	470,594	5,641,403
DEFERRED INFLOW OF RESOURCES			
Unavailable revenue - property taxes	246,536		246,536
Fund Balances (Deficits):			
Nonspendable for inventory	126,744	86,001	212,745
Nonspendable for trusts		1,310,897	1,310,897
Restricted for trusts		1,331,761	1,331,761
Restricted for special revenue funds		896,928	896,928
Restricted for capital projects			
General Fund - assigned for subsequent year budget	534,109		534,109
General Fund - unassigned	6,033,954		6,033,954
General Fund - assigned for subsequent year school budget	160,000		160,000
General Fund - restricted for education	1,106,422		1,106,422
Special Revenues - unassigned		(325,806)	(325,806)
Capital Projects - committed			
Capital Projects - unassigned			
Total Fund Balances	7,961,229	3,299,781	11,261,010
Total Liabilities, Deferred Inflows of Resources, and Fund Balances	\$ 16,805,178	\$ 3,770,375	
Reconciliation of Fund Balances to Net Position:			
Amounts reported for governmental activities in the statement of net position are different because:			
Capital assets used in governmental activities are not financial resources and, therefore, are not reported in the funds.			44,037,178
Other long-term assets are not available to pay for current period expenditures and, therefore, are deferred in the funds.			246,536
Long-term liabilities that are not due and payable in the current period and, therefore, are not reported in the funds.			
Accrued compensated absences			(211,219)
Accrued interest			(154,593)
Capital leases payable			(281,222)
Other post employment benefits liability			(4,278,266)
Deferred outflows and inflows of resources related to pension/OPEB			933,469
Net pension liability			(2,196,734)
Bonds payable			(20,625,017)
Net Position of Governmental Activities			\$ 32,765,318

Statement of Revenues, Expenditures and Changes in Fund Balance Budget (Non-GAAP Budgetary Basis) and Actual - General Fund

Year Ended: June 30, 2020

	Budget			Variance With Final Budget Positive (Negative)
	Original	Final	Actual	
Revenues				
Taxes	\$ 20,629,535	\$ 20,629,535	\$ 20,477,871	\$ (151,664)
Licenses and permits	199,100	199,100	241,226	42,126
Intergovernmental	18,537,089	18,537,089	18,858,682	321,593
Tuition and other charges for services—Education	1,121,960	1,121,960	1,368,148	246,188
Charges for services—City	1,059,650	1,059,650	1,071,562	11,912
Fees and fines	6,000	6,000	22,093	16,093
Unclassified	404,000	404,000	500,366	96,366
Investment earnings	40,000	40,000	211,069	171,069
Transfers in	972,556	972,556	550,056	(422,500)
Total Revenues	<u>42,969,890</u>	<u>42,969,890</u>	<u>43,301,073</u>	<u>331,183</u>
Expenditures				
Administration/Council/Mayor	763,629	763,629	720,547	43,082
Assessor	189,379	189,379	184,163	5,216
Cemetery	70,784	70,784	43,992	26,792
City Clerk	288,741	288,741	257,114	31,627
Code Enforcement & Planning	168,610	168,610	152,954	15,656
Economic Development	266,218	266,218	216,511	9,707
Education	24,901,528	24,901,528	24,835,147	66,381
Finance Department	409,186	409,186	382,711	26,475
Fire Department	2,248,796	2,248,796	2,259,478	(10,682)
Health & Welfare	212,274	212,274	267,378	(55,104)
Human Resources	530,328	530,328	425,210	105,118
Information Technology	402,502	402,502	372,359	30,143
Library	687,916	687,916	687,916	
Parks & Recreation	629,221	629,221	606,101	23,120
Police/Communications Center	4,113,312	4,113,312	3,940,786	172,526
Public Works	3,617,446	3,617,446	3,251,102	366,344
Debt service (excluding education portion)	1,799,647	1,799,647	1,701,215	98,432
Outside agencies	6,100	6,100	6,100	
COVID			122,303	(122,303)
County tax	761,221	761,221	761,221	
Unclassified			8,824	(8,824)
Transfers out	<u>1,473,052</u>	<u>1,473,052</u>	<u>1,204,076</u>	<u>268,976</u>
Total Expenditures	<u>43,499,890</u>	<u>43,499,890</u>	<u>42,407,208</u>	<u>1,092,682</u>
Excess (Deficiency) of Revenues Over Expenditures	(530,000)	(530,000)	893,865	<u>\$ 1,423,865</u>
Beginning Fund Balance Utilized	<u>530,000</u>	<u>530,000</u>		
Fund Balance, Beginning of Year			<u>7,067,364</u>	
Fund Balance, End of Year	\$ -	\$ -	\$ 7,961,229	

Delinquent Taxes

Bill Name	Unpaid Amount	Bill Name	Unpaid Amount	Bill Name	Unpaid Amount
Tax Year 2020 (Real Estate)				Tax Year 2020 (Real Estate)	
ANDERSON RICHARD	\$262.96	JENKINS JOHN MARK	\$4,349.75	WOODBERRY ANTHONY & MELISSA	\$610.61
ARBO LYNNETTE R	\$469.60	KLOA LLC	\$940.60		
AWALT BARRY	\$8,791.84	LAWN PAUL N	\$2,490.83	Tax Year 2020 (Real Estate)	
BAILEY RACHEL	\$322.24	LECLAIR MARK D	\$1,418.55	77 MAIN STREET LLC	\$1,977.11
BARDAGLIO GEORGE	\$1,152.65	LQQKN4PROPERTIES INC	\$752.13	ACHORN DEBRA A	\$2,605.18
BEAUDOIN DANY MARIE	\$1,473.06	LQQKN4PROPERTIES INC	\$717.42	ADAIR GERARD	\$449.85
BELLEFLEUR BRANDON	\$113.97	LQQKN4PROPERTIES INC	\$1,545.16	ALPHA CONSTRUCTION LLC	\$425.46
BENISSAN JORDAN M	\$1,625.26	LQQKN4PROPERTIES INC	\$1,633.28	ANDERSON RICHARD	\$1,445.66
BERNADINI CLARENCE E & CAROLE	\$1,274.36	LUTZ WAYNE R	\$1,070.79	ARBO LYNNETTE R	\$1,668.43
BICKFORD LYNN A	\$2,303.47	MARSHALL KAREN J	\$869.61	AUTWELL ELTON	\$1,037.66
BICKFORD ROBIN L	\$841.80	MCGLEW SHAWN	\$956.61	AWALT BARRY	\$8,837.74
BLUE MARBLE HOMES LLC	\$1,856.46	MCKAY RANDON C & DANIELLE C	\$711.35	B AND S BUILDERS INC	\$3,268.18
BOBER PATRICIA A	\$4,412.86	MCMULLIN LILLIAN H	\$2,201.65	B AND S BUILDERS INC	\$2,054.94
BOLDUC MARIE CELESTE	\$261.99	NOBLE EDWARD	\$631.31	BARDAGLIO GEORGE	\$1,158.45
BOSTON ROBERT A	\$1,886.93	NORTON STEPHANIE A	\$2,095.20	BEAUDOIN DANY MARIE	\$1,359.75
BRAGDON PETER	\$3,217.08	PEACE BRUCE	\$121.98	BEAULIEU KATHY A	\$494.37
BRETON KELLY	\$287.53	POMERLEAU JAMIE L	\$1,987.28	BEGIN KAREN A	\$1,005.62
BROWN JAMES	\$2,506.39	POPE KRISTEN	\$546.54	BENISSAN JORDAN M	\$1,512.75
BROWN JAMES J & SARA L	\$79.26	POULIN LEONARD D JR	\$706.73	BERGERON MARGARET	\$444.47
BROWN JAMES J & SARA L	\$143.34	RANCOURT HALONA	\$356.12	BERNIER MARY	\$1,488.60
BUREAU H LEE & JULIE L	\$1,504.42	RICE JUDITH E	\$3,297.07	BICKFORD LYNN A	\$2,194.52
BUREAU LEE & JULIE	\$1,364.84	ROLLINS DALE L & SUZANNE	\$615.72	BICKFORD RAE ANN	\$43.52
CARMICHAEL MYRTLE E	\$1,833.52	SAUCIER ANNETTE	\$2,370.22	BICKFORD ROBIN L	\$718.25
CARON JASON P	\$466.42	SCOTT ALLAN C	\$2,298.12	BICKFORD RONALD K	\$1,134.30
CHAMBERLAIN DENNIS	\$127.33	SOUTH END CAFE LLC	\$1,114.15	BICKFORD RONALD K	\$382.74
CHARETTE OLIN C	\$838.46	SPAULDING ERIC J	\$1,353.28	BISSONNETTE DONALD N & BONNIE	\$1,027.99
CRANFORD LISA D	\$1,030.26	SUSI JANE A	\$1,247.67	BLUE MARBLE HOMES LLC	\$1,859.01
CYR JOHN	\$1,900.28	SZETO HUNG	\$1,470.39	BOBER PATRICIA A	\$4,314.98
DAVIS DEAN	\$1,654.64	TEDEKIS CARMEN E LIVING TRUST	\$175.38	BOLDUC MARIE CELESTE	\$1,389.28
DEMERCHANT KARL	\$215.43	THE VILLE LLC	\$5,244.68	BONSEY THERESA M	\$2,118.27
DENIS STEPHEN A	\$1,272.04	THOOPSAMOOT TUSSANEE	\$1,117.93	BOSTON ROBERT A	\$1,775.79
DEXTER NICOLE	\$511.81	TOWNSEND BETTE M	\$2,418.28	BRAGDON PETER	\$3,219.86
DOSTIE BEN D & RENEE L	\$100.51	TROMBLEY MICHAEL B	\$204.91	BROWN CHEYENNE K	\$1,663.06
DOSTIE STEPHEN F	\$916.43	TYLER KENNETH	\$2,991.25	BROWN JAMES	\$2,519.29
ELDON CHARLES	\$202.08	VOM ORDE ALICE A	\$180.74	BROWN JAMES J & SARA L	\$79.44
ELDON CHARLES & LAURIE	\$327.59	WATERVILLE OAKS LLC	\$3,012.60	BROWN JAMES J & SARA L	\$143.85
FISHER ANDREW	\$629.30	WATERVILLE OAKS LLC	\$3,901.76	BROWN LINDA	\$1,247.04
FORTIN ELIZABETH A	\$374.53	WATERVILLE OAKS LLC	\$3,410.46	BUREAU H LEE & JULIE L	\$103.60
FORTIN ELIZABETH ANN BOLSTEAD	\$3,528.69	WATERVILLE OAKS LLC	\$7,047.14	BUREAU H LEE & JULIE L	\$2,744.78
GOGAN CAROL & DWAYNE	\$696.05	WATERVILLE OAKS LLC	\$5,108.63	BUREAU LEE & JULIE	\$1,687.23
GORDON BRYAN A	\$99.51	WATERVILLE OAKS LLC	\$14,105.36	BUREAU LEE & JULIE	\$98.22
GORDON BRYAN A	\$2,318.82	WATERVILLE REDEVELOPMENT CO 1 LLC	\$1,502.45	BURROWS TERRI L	\$1,732.85
HARRINGTON HOWARD J	\$1,050.43	WATERVILLE REDEVELOPMENT CO III LLC	\$29,963.75	CARDENAS MICHAELA	\$1,051.30
HARRISON ELAINE	\$2,441.21	WESSON LEANN	\$264.84	CARMICHAEL MYRTLE E	\$1,842.90
HOMER ROBERT U & ESTHER	\$700.84	WILSON EILEEN	\$84.61	CARON JASON P	\$347.85

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
CENTER STREET PROPERTIES LLC	\$582.77	HAYES KENNETH V	\$1,072.63	MCCAFFERTY KERRY	\$302.26
CENTER STREET PROPERTIES LLC	\$681.34	HIGGINS DANIEL J	\$1,997.32	MCDONOUGH HALSEY W	\$5.76
CHAMBERLAIN DENNIS	\$127.76	HOLLINGSWORTH TUCKER L	\$607.28	MCKENNEY JULIE	\$1,230.69
CHAREST MARY	\$478.27	HOLMAN SARA A	\$89.73	MCKENZIE INSPECTION STATION	\$411.00
CHARETTE OLIN C	\$821.84	HOLMES SCOTT S	\$2,150.48	MCLEOD DEENA L	\$2,074.21
CHAVONELLE CHRISTINA	\$1,410.04	HOMER ROBERT U & ESTHER	\$1,426.85	MCMULLIN LILLIAN H &	\$2,409.62
CHRISTMAN EDWIN ROY	\$48.03	INLAND HOSPITAL	\$5,665.08	ME STATE INVESTMENTS CORP	\$19.18
CORMIER BRADLEY R	\$536.63	INLAND HOSPITAL	\$989.35	MECEDO	\$1,883.92
CRANFORD LISA D	\$900.77	ISLAND VIEWS LLC	\$95.24	MEDELA INC	\$35.62
CRESS WANDA	\$1,163.82	JACKSON BRANDI L	\$1,900.41	MELLO AMELIA M	\$1,400.38
CYR DILLON M	\$434.59	JENKINS JOHN MARK	\$4,653.17	MENOU DARAKOS VRASIDAS & ARETI	\$4,547.94
CYR JOHN	\$1,789.21	JOLER BRYAN	\$471.31	MICHAUD GLENNA B	\$787.32
DANIELS JESSICA	\$439.55	KENNEBEC SAVINGS BANK	\$3,066.87	MICHELINAS APIZZA	\$205.50
DAY PATRICK	\$1,993.21	KING BRYAN	\$541.24	MID MAINE ELECTRONICS	\$49.32
DENIS STEPHEN A	\$2,390.46	KLAIBER HAROLD M	\$1,905.16	MIRANDA GELSON JR	\$1,599.79
DOANE DAVID	\$305.04	KLOA LLC	\$938.35	MISTER MIKES GARAGE	\$137.00
DOLLEY MICHELLE A	\$1,190.65	KLUB PROPERTIES LLC	\$1,301.37	MITCHELL CAROL KOSNOW	\$63.02
DONOVAN JESSE L	\$1,371.30	KRIKORIAN STEPHEN	\$2,430.73	MIX 107.9	\$369.04
DOSTIE BEN D & RENEE L	\$922.24	L/A PROPERTIES	\$1,319.50	MODERN ECLECTIC FURNISHINGS	\$27.40
DOSTIE STEPHEN F	\$2,130.11	L/A PROPERTIES LLC	\$192.21	MOODY ROGER & CATHY	\$13.70
DOUGLAS JEANNE	\$664.57	L/A PROPERTIES LLC	\$508.90	MOOERS LUCILLE	\$393.21
DOW BRENT C	\$1,351.71	LANPHIER GALEN & BELINDA	\$560.43	MORNEAU MARY R	\$929.07
DULAC ERIC R	\$182.75	LECLAIR MARK D	\$761.19	MOSHER SCOTT & DEBBIE M	\$775.33
DULAC ERIC R & RALPH L	\$595.17	LINDLOF KENNETH G	\$1,829.48	MURPHY FREDERICK & JACQUELINE	\$1,185.25
EGERTON JAMES M	\$260.96	LIZOTTE ERVIN & CONSTANCE TTE	\$1,262.04	NADEAU CHRISTA P LCPC	\$24.66
ELDON DARRIN	\$146.54	LQQKN4PROPERTIES INC	\$559.89	NAILICIOUS	\$13.70
ERVIN JOHN D & ANTOINETTE	\$3,499.01	LQQKN4PROPERTIES INC	\$755.84	NEEDHAM KRISTYNA	\$455.35
FERRAN REGINALD A	\$2,445.41	LQQKN4PROPERTIES INC	\$720.93	NELSON BETHANY L	\$1,438.31
FERRIS JOSEPH E	\$2,758.19	LQQKN4PROPERTIES INC	\$1,553.01	NELSON JEFFREY	\$645.63
FERRIS PAUL D	\$1,969.56	LQQKN4PROPERTIES INC	\$1,641.59	NEXTEL COMM./SPRINT	\$356.20
FIELD MATTHEW C	\$1,091.53	LUDDEN AMANDA	\$1,436.51	NOBLE EDWARD	\$975.36
FORTIN ELIZABETH A	\$369.34	LUTZ WAYNE R	\$1,993.21	NOONAN ANTHONY	\$1,662.39
FORTIN ELIZABETH A	\$2,316.72	LYNCH QEANNA	\$284.03	NORTHEAST DREAM CENTER	\$13.70
FORTIN ELIZABETH ANN BOLSTEAD	\$5,257.10	MARSHALL KAREN J	\$753.14	NORTHERN VENTURES LLC	\$1,959.85
GARDNER CAROL	\$198.73	MCGLEW SHAWN	\$954.44	OAK POND APARTMENTS & STORAGE	\$1,899.79
GEORGE PETER SR & MARY	\$154.20	MCKAY RANDON C & DANIELLE C	\$965.20	POULIN LEONARD D JR	\$710.21
GIFFORD REVOCABLE LIVING TRUST	\$1,853.63	MCMULLIN LILLIAN H	\$2,508.56	PRESSEY RAYMOND & LINDA	\$504.19
GIRARD PRISCILLA	\$1,406.99	MERRILL BANK	\$17,410.81	PROBETA LLC	\$325.31
GORDON BRYAN A	\$92.85	MERROW RALPH M & HEATHER A	\$622.47	RANCOURT HALONA	\$1,016.19
GORDON BRYAN A	\$2,309.94	MORNEAU MARY R	\$2,599.83	RASTROM JOHN C	\$1,845.59
GORDON RENA	\$431.05	NELSON TINA MARIE	\$1,040.35	RATAJCZAK SHIRLEYANN	\$89.08
GORDON TERESA	\$535.73	NOBLE EDWARD	\$492.79	RE JULIA	\$65.78
GRAHAM THEODORE W & DONNA TTEE	\$2,851.55	NOLAN EDWARD & JOHN TTES	\$906.14	RE JULIA	\$105.61
GRANT CHESTER	\$230.66	OCONNOR JESSICA A	\$1,610.03	RICE JUDITH E	\$3,319.17
GURNEY JORDAN	\$465.94	OSTERMAN PROPANE LLC	\$1,281.92	RICKER JULIE	\$305.54
HAMILTON JESSE	\$3,109.80	OSTERMAN PROPANE LLC	\$1,684.54	ROLLINS DALE L & SUZANNE	\$1,518.12
HAMILTON JESSE G & EMILY B	\$1,488.60	OSTERMAN PROPANE LLC	\$9,304.76	ROSSIGNOL ERIC R	\$1,134.30
HAMILTON JESSE G & EMILY B	\$2,730.62	PETTENGILL JOHN	\$1,394.65	RUSSELL JACQUELYN B	\$881.99
HAMILTON JESSE G & EMILY B	\$3,147.39	POLLARD VICTORIA	\$758.99	SANDY ROBERT E JR & JOAN P	\$1,658.42
HARRINGTON HOWARD J	\$1,834.85	POMERLEAU JAMIE L	\$1,869.75	SAUCIER ANNETTE	\$2,382.42
HARRIS KELLI	\$543.78	POPE KRISTEN	\$549.15	SCOTT ALLAN C	\$2,309.94
HARRISON ELAINE	\$2,446.83	POULIN GABRIELLA	\$1,125.43	SIMPSON CHARLES JR & MARJORIE	\$1,040.00
HARTIGAN DANIELLE	\$1,116.15	POULIN KIM A TTE	\$1,273.86	SMITH BILL	\$3,026.61

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
SOUTH END CAFE LLC	\$1,112.83	TRANSCO BUSINESS TECHNOLOGIES	\$222.38	COINSTAR ASSET HOLDINGS LLC	\$504.90
SPAULDING ERIC J	\$2,500.50	TRM COPY CENTERS LLC	\$7.58	CROSWELL ROBERT S MD	\$48.94
SPEAR ANDREW	\$704.83	WHITE INSURANCE	\$252.70	DIAMOND NAIL & SPA	\$698.10
SPOWL SALLY	\$329.06	Tax Year 2020 (Personal Property)		ENCHANTED HERBS & TEAS	\$265.33
STONE ISAAC M	\$3,168.85	58 SILVER ST LLC	\$15.46	ENTERPRISE RENT A CAR	\$291.42
SUSI JANE A	\$1,126.25	AMCOMM WIRELESS-VERIZON	\$273.06	EVERGREEN HOLDINGS GROUP	\$87.58
SZETO HUNG	\$1,477.85	BPS CONSTRUCTION	\$30.91	FOUR SEASONS WEALTH STRATEGIES	\$41.22
TEDEKIS CARMEN E LIVING TRUST	\$176.07	CHRISTOPHER HASTINGS	\$386.40	G&D AUTO REPAIR	\$231.84
THE VILLE LLC	\$5,278.57	ENCHANTED HERBS & TEAS	\$265.33	GALLANT FUNERAL HOME INC	\$386.40
THERIAULT JEFFREY & VICKIE	\$104.57	GRASS EATERS LAWN CARE	\$922.21	GO WIRELESS	\$128.80
THOOPSAMOOT TUSSANEE	\$1,005.99	J HANSON CO INC	\$61.82	GRASS EATERS LAWN CARE	\$922.21
TIGHE STEVEN	\$467.30	JACKSON AUTO SALES	\$59.25	GRENIER PROP & MGMT LLC	\$15.46
TOWNSEND BETTE M	\$2,309.94	JACKSON AUTOMOTIVE	\$236.99	GRENIER PROPERTIES & MGMT LLC	\$10.77
TROMBLEY MICHAEL B	\$922.24	KV CROSSFIT	\$203.50	HARRIS CORP GCSD	\$15.46
TUTTLE JEFFREY L	\$957.14	MATHES CHIROPRACTIC	\$298.83	HIBACHI SUPREME BUFFET	\$171.94
TYLER KENNETH	\$2,999.76	MR ROYS AUTO REPAIR	\$82.43	HOLY CANNOLI	\$142.00
VEILLEUX GREGORY M	\$1,036.43	NORTHERN MATTRESS & FURNITURE	\$54.22	HUNTINGTON TECH FINANCE	\$77.28
VMP HOSPITALITY	\$109.67	OLEARYS FITNESS	\$1,326.64	J HANSON CO INC	\$61.82
VOM ORDE ALICE A	\$2,546.14	OUTCOME HEALTH	\$66.98	JACKSON AUTO SALES	\$59.25
WALKER FRANCES	\$350.16	PAINE-LESS AUTOMOTIVE CENTER	\$128.80	JACKSON AUTOMOTIVE	\$208.66
WARD MARIE	\$452.52	PARAMOUNT BEHAVIORAL SVCS	\$182.90	JESSICA LINT MASSAGE THERAPY	\$20.61
WATERVILLE OAKS LLC	\$3,021.22	PATKUS GUITARS	\$7.73	JMD DRYWALL LLC	\$51.52
WATERVILLE OAKS LLC	\$3,915.04	PC AUTO BODY SHOP	\$87.58	JORGENSENS CAFE INC	\$135.88
WATERVILLE OAKS LLC	\$3,421.17	PIZZA DEGREE INC	\$1,157.10	KENNEBEC EYE CARE PA	\$1,723.34
WATERVILLE OAKS LLC	\$7,076.94	REGAL NAILS SALON & SPA	\$25.76	KENNEBEC FED SAV BK	\$531.30
WATERVILLE OAKS LLC	\$5,128.27	RENAISSANCE STYLING	\$82.43	KIERSTEAD JENNIFER CONSULTING	\$54.10
WATERVILLE OAKS LLC	\$14,179.13	ROWE & WENDELL SURVEYING	\$507.47	KMD FLORIST & GIFT HOUSE	\$75.98
WATERVILLE REDEVELOPMENT CO 1 LLC	\$1,510.06	RUTHLESS MMA & BOXING	\$128.80	KORN-Z DELI	\$85.20
WATERVILLE REDEVELOPMENT CO III LLC	\$30,012.76	SPORTS CLIP HAIRCUTS	\$24.94	KV CROSSFIT	\$170.02
WEATHERBEE PROPERTIES LLC	\$506.49	SUN KING HEALTH & FITNESS	\$257.60	LANDRY FRENCH	\$236.99
WESSON LEANN	\$404.21	TIBBETTS JAMES LADC	\$10.30	LAST UNICORN THE	\$222.82
WICKED GOOD PROPERTIES LLC	\$9,820.12	TRANSCO BUSINESS TECHNOLOGIES	\$170.02	LAW OFFICE OF CHARLES REEVES	\$48.94
WILSON SONYA	\$428.63	TRM COPY CENTERS LLC	\$7.73	LAW OFFICE OF PAMELA AMES	\$33.55
WOLMAN ALAN H & LAWRENCE M	\$395.40	WHITE INSURANCE	\$257.60	MADLYNS NEW & USED CLOTHING	\$16.89
WOOD SHANE	\$425.90	Tax Year 2020 (Personal Property)		MAINLY ESCAPES INC	\$10.30
WOODBERRY ANTHONY & MELISSA	\$492.79	2-4 MAIN PL LLC	\$25.76	MAINLY GLASS	\$32.20
YOUNG YOUNG & DAVIDSON INC	\$21.27	A&L BARBER SHOP	\$90.16	MATHES CHIROPRACTIC	\$388.98
Tax Year 2019 (Personal Property)		AGE.LESS	\$238.56	MATHIEU DAVID CO INC	\$589.90
AMCOMM WIRELESS-VERIZON	\$262.81	AIR NEW ENGLAND	\$128.80	MCMORROW CHRISTOPHER	\$18.03
ENCHANTED HERBS & TEAS	\$260.28	ALL BRAND VACUUM CLEANER	\$46.37	MIRAKUYA JAPANESE STEAK HOUSE	\$277.56
GRASS EATERS LAWN CARE	\$904.67	AMCOMM WIRELESS-VERIZON	\$273.06	MITSUBISHI UFJ LEASE & FINANCE	\$136.53
J HANSON CO INC	\$78.34	ARAMARK REFRESHMENT SVCS	\$20.61	MK ORTHODONTICS	\$8.15
KV CROSSFIT	\$152.42	ARISTO HAIR DESIGN	\$66.98	MOBILE MINI INC	\$278.21
MR ROYS AUTO REPAIR	\$98.55	ATLANTIC CORPORATION	\$33.49	MODERN UNDERGROUND	\$25.76
OLEARYS FITNESS	\$1,301.41	AVMAR LLC	\$15.46	MR ROYS AUTO REPAIR	\$64.40
PARAMOUNT BEHAVIORAL SVCS	\$214.80	BATES LINDSAY LMT	\$5.15	NE NATUROPATHIC HEALTH	\$39.99
PATKUS GUITARS	\$10.11	BLACK CAPE COMICS	\$128.80	NORTHERN LEASING SYSTEMS INC	\$5.15
PC AUTO BODY SHOP	\$108.66	BLUE WAVE STUDIO	\$10.30	NORTHERN MATTRESS & FURNITURE	\$151.98
REGAL NAILS SALON & SPA	\$27.80	BPS CONSTRUCTION	\$25.76	OLEARYS FITNESS	\$1,326.64
RENAISSANCE STYLING	\$83.39	CAMERON ASHLEY BLDG PRODUCTS	\$5.10	OUTCOME HEALTH	\$54.10
ROCK BOTTOM LANDSCAPING	\$379.05	CGI TECHNOLOGIES & SOLUTIONS	\$17.94	PAD THAI TOO	\$250.51
ROWE & WENDELL SURVEYING	\$497.82	CHRISTOPHER HASTINGS	\$386.40	PAINE-LESS AUTOMOTIVE CENTER	\$128.80
RUTHLESS MMA & BOXING	\$126.35	CLOUD WAVE TECHNOLOGIES	\$2.58	PARAMOUNT BEHAVIORAL SVCS	\$149.41

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
PATKUS GUITARS	\$7.73	RECORD CONNECTION	\$20.61	SUN KING HEALTH & FITNESS	\$257.60
PC AUTO BODY SHOP	\$66.98	REGAL NAILS SALON & SPA	\$23.18	TAXMAN INC	\$11.84
PEACEFUL CONNECTIONS MASSAGE	\$7.73	REMEDY SALON	\$72.13	TIBBETTS JAMES LADC	\$10.30
PERSONALI TEASE	\$72.13	RENAISSANCE STYLING	\$79.86	TILTON & O'DONNELL	\$139.10
PHELPS MIRANDA	\$7.73	REPAIR SHOP	\$515.20	TRM COPY CENTERS LLC	\$5.15
PLANET FITNESS	\$3,405.47	RETAIL THERAPY	\$19.95	TURMELLE REALTY LLC	\$15.46
POULIN & ASSOCIATES EYE CENTER	\$3,348.15	ROWE & WENDELL SURVEYING	\$507.47	TWO BROTHERS REALTY LLC	\$20.61
POULTRY PRODUCTS NORTHEAST	\$664.61	SALLY BEAUTY SUPPLY	\$533.22	TWO BROTHERS REALTY LLC	\$18.03
PRIMO WATER CORP	\$56.67	SDG INVESTORS LLC	\$6.44	UNDERWOOD PROPERTY MGMT LLC	\$59.25
PRIMO WATER CORP	\$97.89	SDG INVESTORS LLC	\$13.50	UPTOWN STYLE	\$167.44
PRIMO WATER CORP	\$12.88	SMART STYLE HAIR SALON	\$345.18	WALMART STORES #01-2013	\$35.06
PRIORITIES HAIR SALON	\$15.46	SMILES FOR MAINE	\$1,004.64	WHITE INSURANCE	\$257.60
PUNCH CONSTRUCTION SERVICES	\$607.94	SPORTS CLIP HAIRCUTS	\$1,326.64		

**Per State statute Title 30-A §2801, the officers of each municipality shall
publish financial records annually**

City Hall would like to thank all participants that submitted photos for this Annual Report. Below are some additional photos that we received.



Photo by:
Amber Watrous



Photos by:
David Harris



Photo by:
Michael Shaw



Photos by:
Sharon Campbell Delano



Photo by:
Thom Blackstone



Photos by:
Melissa Golding

Health & Welfare

DENISE MURRAY, DIRECTOR

— General assistance; heating/housing assistance; support services and resources; child and adult protective services; food bank/soup kitchen info —

STAFF:

Denise Murray, Director

Yolanda Lane, Welfare Caseworker II

Barbara Blethen, Welfare Caseworker I



The primary function of the Health and Welfare Department is to administer the General Assistance Program in accordance with Maine State Law and with the City General Assistance Ordinance, adopted by the City Council. The Ordinance is located on the City's website.

General Assistance is for the immediate aid to those individuals who are unable to provide for their basic needs, such as rent/mortgage, electric, food, heating fuel, and other needs that are essential to maintain themselves or their families.

In FY 2020-2021, the Staff of the Health and Welfare Department faced many challenges as we dealt with the Covid-19 (Coronavirus) Pandemic, and the Civil State of Emergency proclaimed by Governor Janet Mills. Governor Mills also authorized Executive Order 29 which changed how Towns/Cities administered General Assistance during the pandemic. Many more individuals were in need and were assisted due to the emergency caused by the Covid-19 virus. Expenditures increased dramatically as we tried to ensure residents were safe and had their needs met during the time the virus was most contagious.

General Assistance expenditures for the period of July 1, 2020 – June 30, 2021 were \$330,795.00. During the above time period, the State of Maine, Department of Health and Human Services reimbursed the City of Waterville \$252,538.00. An additional reimbursement of \$7,251.00 was received from liens placed on SSI retroactive benefits and other miscellaneous reimbursements.

In addition to the General Assistance Program, the Health and Welfare Department processes all applications for the Haines Charity Trust Fund, and the Champlin Teacher Trust Fund. Additionally, the Health and Welfare Director also coordinates the Wellness Program for City employees.

The Haines Charity Trust Fund is a program to assist residents of Waterville who need financial assistance. The Haines Charity Relief Committee, appointed by the

CONTACT HEALTH & WELFARE:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

City Hall, 1 Common St.
Waterville, ME 04901

Phone: 680-4226

Email:

dmurray@waterville-me.gov

Website:

www.waterville-me.gov/healthwelfare

City of Waterville, meets to review all applications on the second Tuesday of each month. A completed application must include proof of residency, verification of monthly income, and all receipts to verify monthly expenses. Expenditures for the period of July 1, 2020 through June 30, 2021 were \$6,031.90.

The Champlin Teacher Trust Fund is for an individual who has been a teacher in the Waterville school system and in need of comfort, assistance, and support. Verification of time worked in the school system is required.

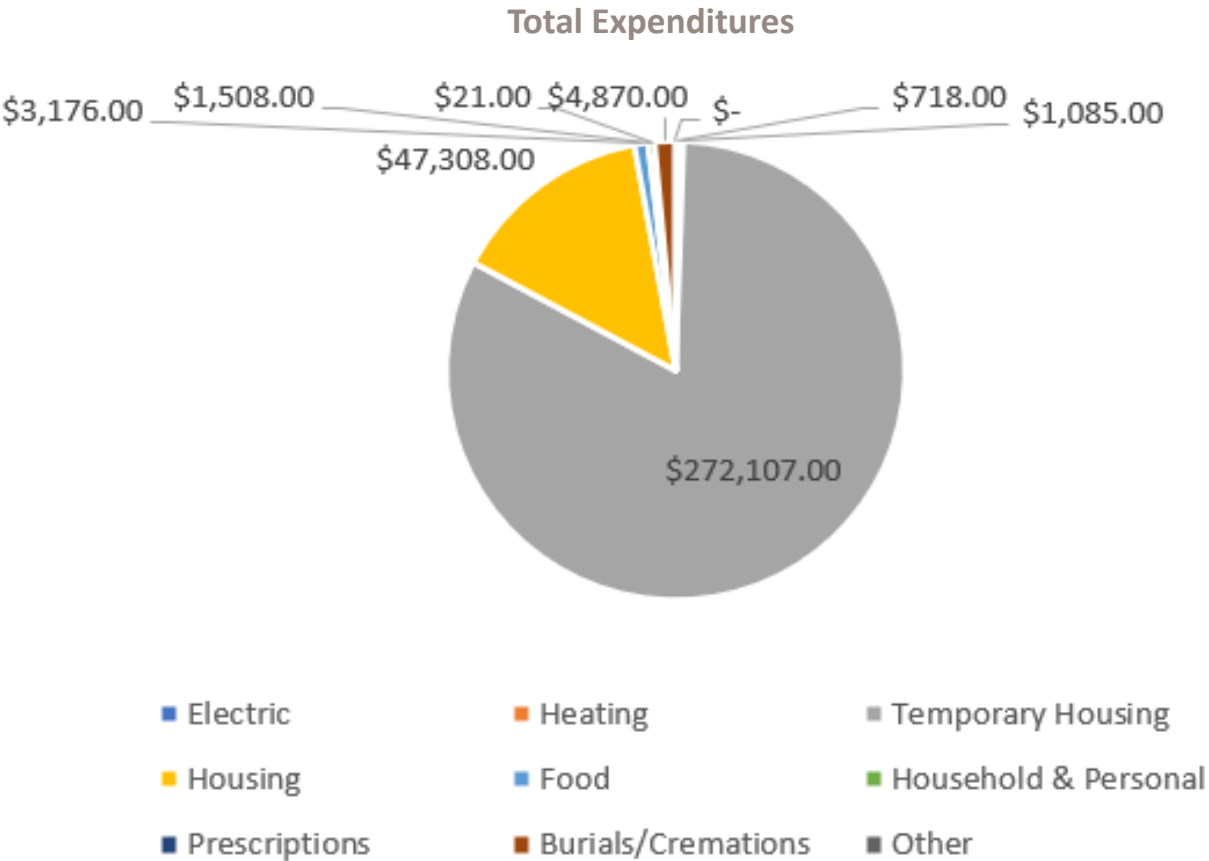
In addition to the General Assistance Program changes due to Covid-19, this office also had changes to staff. Yolanda Lane and Barbara Blethen were hired to fill the full-time and part-time Caseworker positions.

The Health and Welfare Department office is located in the basement level of City Hall. An individual needing assistance may call (207) 680-4226 to make an appointment to complete an application. If an individual has an emergency after hours that requires immediate assistance, they may contact the Waterville Police Department at (207) 680-4700.

Once again, my sincere appreciation and thanks to all the local, state, and federal agencies that partner, collaborate, and work with this department throughout the year. I also express my gratitude and appreciation to the members of the Haines Charity Relief Committee and the Fair Hearing Authority for volunteering their time to serve the citizens of the City of Waterville.

Respectfully submitted,

Denise Murray
Health/Welfare Director



Information Technology

JOSH GRANT, DIRECTOR

*Technology management & administration for Waterville
and surrounding communities*



STAFF:

*Josh Grant, Technology Director (no photo)
Joel Waye, Senior Information Technologist
Gareth Dailey, Information Technologist*

*The Technology Department successfully
closed **1,576** support requests during the
fiscal year.*

The City of Waterville Technology department is responsible for the installation, support and maintenance of the entire computing environment for the City of Waterville, Kennebec Valley Council Of Government (KVCOG), the Town of Fairfield, Town of Winslow, the Town of Clinton, the Oakland Police and Fire Department, and the Waterville Opera House. Waterville, Winslow and Oakland are connected by a state-of-the-art, privately-owned fiber optic infrastructure. This infrastructure allows all three municipalities to consolidate technology services and share staff resources.

In Fiscal Year 2020-2021 the Technology Department continued to increase its regional responsibilities by also providing technical services to a few quasi-municipal entities. The department continues to find ways to efficiently consolidate our technical footprint while still providing top-notch service and support.

Respectfully Submitted,
Josh Grant
Technology Director

CONTACT TECHNOLOGY:

Hours:

Monday-Friday
7:30am-4:30pm

Address:

1 Common Street
Waterville, ME 04901

Phone: 680-4200

Email:

it@waterville-me.gov

Website:

www.waterville-me.gov/technology





Janitorial Staff

STAFF:

Dave Higgins, Maintenance/Custodial

Alan Douin, Part-time Custodian

Robert LaPlante, Police Department Maintenance/Custodial

I strive, as department head of Maintenance/Custodial at Waterville City Hall, to ensure a healthy and safe environment for the staff and customers. This is an old building that is a challenge at times for cleaning and maintenance. With the help of Alan, we are able to manage the challenges of the building. It is also my responsibility to fill in at the Police Department as needed.

We are able to perform multiple duties in-house, instead of hiring contractors to do tasks that we are capable of handling. We take care of all floorcare in City Hall, which includes stripping, refinishing and burnishing which gives that nice shine. We also manage the building's carpet cleaning. We clean daily with particular attention to the restrooms. Other inside work includes painting, carpentry, light plumbing and miscellaneous projects.

With my retirement rapidly approaching, I am in hopes that the record keeping regimen that I implemented will continue as intended. There are weekly, monthly, quarterly, yearly checks and inspections of the 29 fire extinguishers, 60 emergency lights, 17 heating and AC units, the elevator, fire panel, smoke detectors, generator and boilers.

Much of my time from Spring to Fall is spent working in Castonguay Square with Alan's assistance. The lawn is watered during dry spells. We frequently trim the hedges, dig up old hedges as needed and replant typically with hostas. We particularly focus on the potted flowers, watering on a daily basis. These flowers leave a nice impression of City Hall.

Outside winter work includes keeping the walkways and steps clear of snow and ice. I also assist Public Works in keeping the parking lots plowed.

The Covid-19 pandemic has created some challenges here at City Hall. Disinfecting touch surfaces has always been routine here but now there is more of a focus in this area. I built 12 sneeze guards to help keep coworkers safe. These guards are still in place.

I thank the City of Waterville for the opportunity to be a member of this team.

Respectfully,
Dave Higgins

Waterville Public Library

TAMMY RABIDEAU, DIRECTOR

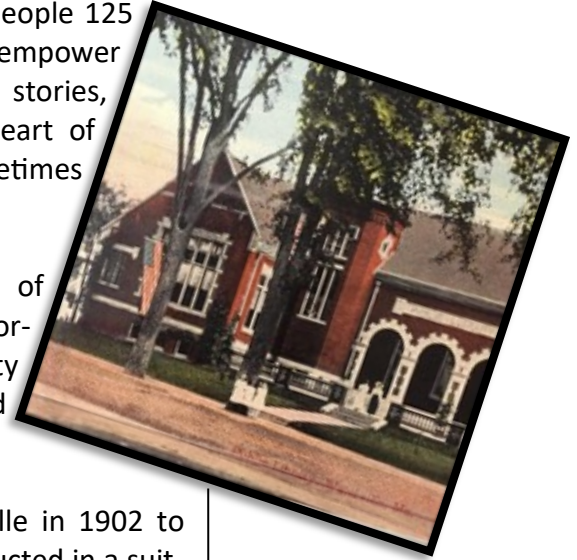
— Children/teen programs & services; books, movies and audio/music available on-site and online; research & genealogy; member services; Career enter and free classes/workshops —

The Waterville Public Library was formed by the people for the people 125 years ago. The mission of the Waterville Public Library is to empower people and strengthen community through the sharing of stories, knowledge, and experiences. Service to community is at the heart of everything. The Library serves all people of all ages throughout lifetimes and generations.

Since 1896, the Waterville Public Library has made the City of Waterville stronger by providing guided and free access to information, resources, and opportunities. Collaborating with community partners, the Library is an active catalyst for creativity, learning, and discovery.

Philanthropist Andrew Carnegie made a \$20,000 gift to Waterville in 1902 to construct a public library, contingent on the building being constructed in a suitable location and the City of Waterville making an annual appropriation for its operation. Between August 1903 and December 1904, the Waterville Public Library was built on Elm Street from a design by William R. Miller.

Significant facility restoration and maintenance projects have been completed at the Library during the last year. Original woodwork was thoroughly cleaned and restored to natural wood finishes by Jonathan Slack of J.S. Industrial Arts. Original mahogany wood windows were restored, and panes replaced to modern standards by Duratherm of Vassalboro. The original brick fireplace was stripped of many layers of paint and restored to original brick magnificence. Painting of walls by Peter Halferty of P&M Painting followed woodwork restoration. An original decorative plaster art piece was restored. Carpet flooring was replaced by HT Winters throughout most of the building. Fabric covered public computer cubicles were replaced with more sanitary hard metal surfaced units. Long standing roof leak and drainage issues were remedied. Lower profile, more energy efficient radiators were installed.



CONTACT WPL:

Hours:

Monday-Friday,
10am-7pm; Saturday
10am-3pm

Address:

73 Elm Street
Waterville, ME 04901

Phone: 872-5433

Email:

info@watervillelibrary.org

Website:

www.watervillelibrary.org



Always and in all ways, safety for all remains the number one priority for the Library. A constant state of analysis and vigilance are employed to support the best decisions possible with respect to human safety and well-being. The Library remains committed to assisting the community in meeting basic needs by using the Library's communication tools, thousands of followers, and trusted brand to share critical information that helps connect people. Library services remain continuously open with direct service and resources being provided to the community in a multitude of ways in person as well as by phone, email, mail, across the street/grocery store aisle, and online. New services and programs continually emerge. Access to digital collections continues to expand and usage continues to increase.

Throughout the pandemic as always, good people and organizations throughout Waterville and the region remained dedicated in helping the people survive and thrive. The Library assisted by sharing accurate and trustworthy local community updates and resources. Library staff distributed vetted information to assist with creating awareness of resources that help people meet basic needs (such as emergency food sources), apply for unemployment, seek jobs, attain new skills, find business relief supports, etc. Library staff shared information about educational resources as well as information that advises about health and safety including mental wellness. The Library distributed more than 3500 cloth masks donated by Healthy Northern Kennebec.

Thousands of people turn to the Waterville Public Library annually looking for everything from friendly faces, kind smiles, books, job search assistance, to children's programs, movies, stories, new skills, copying, printing, finding obituaries, solutions, writing workshops, business development resources, computer access, WIFI, entertainment, recreation, crafting opportunities, community, and so much more. The Library offers something for everyone. Library staff ever endeavor to do whatever possible to offer access to kindness, trustworthy resources, delightful surprises, creativity, spontaneity, play, learning, positivity, connections, advancement, education, entertainment, employment pathways, productivity, and more. Library staff continuously communicate with and assist patrons, offer programs and services virtually, perform collection maintenance work, receive and process new materials, maintain building/grounds, engage in stewarding significant facility restoration/maintenance projects, process payroll and invoices, engage in professional development activities, and more.

Over the last year, more than 40,000 items circulated, over 15,000 inquiries were fielded, 260 virtual programs were engaged in by over 32,000 participants. Hundreds of science, craft, tea, seed, and other types of kits or materials were distributed. Library collections continue to be managed with thousands of new items being made available to the community each year.

The Library is well suited and uniquely equipped to contribute to positive well-being through information sharing, programming, and community connecting vehicles. Hundreds of story hours, read-alongs, home-school library skills programs, crafternoons, educational and how-to sessions are delivered virtually. Hundreds of science and craft kits are distributed. Reading is a wellness activity. Research shows that regular reading: improves brain connectivity, increases vocabulary and comprehension, empowers empathy for other people, aids in sleep readiness, reduces stress, lowers blood pressure and heart rate, fights depression symptoms, prevents cognitive decline associated with aging, contributes to a longer life, and more.

Library shares:

"A patron came by Library-To-Go who expressed their excitement and happiness about the service. She was happy to see me (and I her). As she left, she told the patron behind her, "She will help you. She is the best!". It really warmed my heart and made me feel good."

"A reply to Liz's kit-reminder video: "Patricia L – As a former student worker at WPL from high school through university – love your Summer Reading Club! Can't sign up because I am in Canada. Keep up the good work! BTW, I am a retired librarian from Toronto. WPL started my career! ""

"An 8-year-old patron came to Library To Go. He was hoping to see the dinosaurs. He said he had his mask on and he said, "I know what to do because I watched the video.""

"There's a parent who has been calling us for a couple weeks now requesting the activity kits we've been offering. She's a joy to talk to and she's really grateful that we're offering the kits, her kids have enjoyed them!"

"A patron who can sometimes be difficult left a message thanking all the Library Staff for helping them find reading material and DVDs. The patron was very happy to be able to call for help and pick things up from Library To Go from our very friendly staff."

"A regular patron, who struggles to speak, put in the effort to let us know. "We really appreciate what you do!" over the sound of construction across the street."

"A patron said the only way that she feels sane is to go to the Library. She is very grateful for Library To Go."

"A patron who lives across the street from the Library came out onto the little porch during Library To Go hours. When she saw a staff member she waved, then put her other hand up and began to do some stretching exercises in tandem with the member of the Library staff. This went on for a few minutes before the patron "air waved" a blown kiss and went back into her apartment. What a wonderful moment to connect with a patron during this pandemic and social distancing!"

"Good Morning! We are sending you a message today from the Muskie Center Adult Day and Community Supports Program in Waterville. I wanted to thank you for these fun LIVE videos you have been doing on Friday mornings. Our agency services adults with disabilities and memory care adults with dementia. Our clients love singing along, and we use the same egg shakers you have in the videos. We can't thank you enough. I hope these videos continue through the fall. Also, when asking for participant names, Bridges Adult Day is always watching!"

"A patron called this morning and left a message that they were very grateful for the Library and staff who are willing to talk and find him items. The patron said he has many illnesses and we are the only people who are kind to him."

"There is a patron that reads to his grandsons in Texas via Zoom. Last week, he called to ask for a particular genre. Those books didn't work out. Jen worked with him to get more detailed information and I pulled a reader's advisory for him today. I was just called to LTG for him to talk to me and he said that they were PERFECT. I could see his eyes smiling."

"My son, Zach, and I stopped by yesterday and you were kind enough to bring him four books to test out. It turns out that the Splatoon graphic novel was a big hit. He read it in one evening and asked immediately for the next two – which I requested online. When the request came through today, he was bouncing off the walls in excitement so I passed my library card on to his caregiver so that they could go pick up the books. It was so very kind of you to seek out books he might like. He is a voracious reader when something hits his interest, and you hit the nail on the head! I am so grateful for the work you and the rest of the library team are doing during the pandemic. I hope that you all continue to stay safe and healthy. Very sincerely, Kate S."

"Today a gentleman came in and shared that that he just moved to Waterville. I told him that we could fill out an application now or he could do it online. He just wanted to have something to read tonight. He decided he would fill out the form online and call for some requests. I told him that we had book grab bags and he grabbed a sci-fi grab bag. He was extremely happy to get a free bag of books, because he thought he was going to go without. He told me that he just got done working in the ER. He told me we were heroes for doing the work we do for the people. I told him that he and his co-workers were in fact the real heroes. He was really happy that the library had options for reading and watching. He said he was really excited to come back and get some more books with his new card."

"Yesterday afternoon I was asked to come to LTG to quickly help a young patron find some books to check out. He liked video games, graphic novels, and Pokemon. After a mad dash through the jGN/jFic department, I returned with some choices. Both the mom and child were so excited and appreciative. I heard the mom say, "This is the BEST library!"

"WPL received a card from one of our patrons yesterday. It read "Please have a good holiday and thank you for your part in my life! I'm a huge reader & books are as necessary to me as bread & water.""

"A patron called to get some information. She was so pleased to hear a live voice. She said everywhere she calls it is all press 1 for help. She said she is 83 and needs to talk to a live person. The Library made her day and she was very grateful to talk to someone."

"From a patron at Library To Go: "Thank you for being here.""

"A patron came to the Library asking if we had some tax forms. I asked her if she would like a tea kit. She exclaimed "You never know what you will find in the Library!" I said she was always guaranteed a smile and she said, "Yes, that's true!"

"Patron called to order seeds and had buckets of praise for everything the Library has done over the pandemic, from little to big. She thinks the Seed Library is an amazing idea! In the past she has picked up picture book Grab Bags and Crafternoon kits for her grandkids (that they've loved!). And when she came the other day to get her books, she was tickled to be offered one of the tea packs! It was a lovely conversation, and she was so thankful for everything we've done to try and make the pandemic a little easier."

"I've really loved the movie bundles you guys picked out for me, there have been several I never would have picked out for myself that I've really enjoyed! I'm moving soon, but the library has made my stay in Waterville over the past year as enjoyable as can be. Your offerings have been a real boon to me while I was here, and I am sad to leave you."

In 2020, the Library launched a new online dashboard for summer reading called Beanstack. The summer program theme in 2020 was Imagine Your Story and readers of all ages logged over 30,000 minutes of reading time.

Through leadership and support of Colby student Ketty Stinson and the Colby Civic Engagement program, a Waterville Seed Library launched in April 2021. Over 1000 seed packets were distributed. 6 videos of local growers were created and shared virtually. Three live programs by national seed expert Will Bonsall were offered, and several related craft activities were offered.

Creativity and playfulness abound at the Library. This spirit is carried through in a myriad of ways including T-Rex dinosaur and other costumed character promotional and information sharing videos. In 2020, the Children's Room staff created a new mascot moose and ran a community vote to name him – Zeus the Moose was born!



The Waterville Public Library is reliable and true. The Library is a trustworthy, steady, resourceful anchor institution for the people by the people. The Library keeps humans connected and provides lifelines to community members.

"Libraries are a cornerstone of democracy—where information is free and equally available to everyone." - Carla Hayden

"The library is an arena of possibility, opening both a window into the soul and a door onto the world." - Rita Dove

"Libraries store the energy that fuels the imagination. They open up windows to the world and inspire us to explore and achieve, and contribute to improving our quality of life. Libraries change lives for the better." - Sidney Sheldon

"A library is a cross between an emergency exit, a life-raft and a festival—a cathedral of the mind; hospital of the soul; theme park of the imagination." - Caitlin Moran



"We are held in place by what links us." - Rilke

Parks and Recreation

MATT SKEHAN, DIRECTOR

— City parks; playgrounds; sports fields; trails; dog park; Pine Ridge Golf Course;
Alfond Municipal Pool; sports programs; special events and trips —



CONTACT PARKS & RECREATION:

Hours:

Monday-Friday
7am-4pm

Address:

6 Wentworth Court
Waterville, ME 04901

Phone: 680-4744

Email:

parks@waterville-me.gov

Website:

www.waterville-me.gov/parks

STAFF:

Matt Skehan, Parks and Recreation Director
Bobbie-Jo Green, Recreation Coordinator
Sam Green, Parks Foreman
Steve Buzzell, Grounds Mechanic
April Ames, Executive Assistant (not in photo)



The Park and Recreation Department's operating budget for FY2020-21 was \$650,147 (unaudited). Total revenues for the Department, \$200,114 (unaudited).

The Department's maintenance staff includes 2.5 full time employees and 10 seasonal employees. The operating budget includes funding for the care and maintenance of all city owned parks, fields, playgrounds, courts, gardens, school grounds, trails, boat launches, and associated infrastructure. The Department maintains over 800 acres of public space. The Department also provides funding and staffing for the Alfond Municipal Pool, Quarry Road Recreation Area, RiverWalk at Head of Falls, Pinegrove Cemetery, and a variety of recreational programs and activities for children and adults. The Parks Department continuously seeks ways to improve efficiency. We pride ourselves on being responsive to the communities needs and strive to help make Waterville a great place to live, work, and play. Below are highlights from 2020-21 (July 1 – June 30).

Parks and Recreation Highlights from FY20-21

(July 1, 2020 – June 30, 2021)

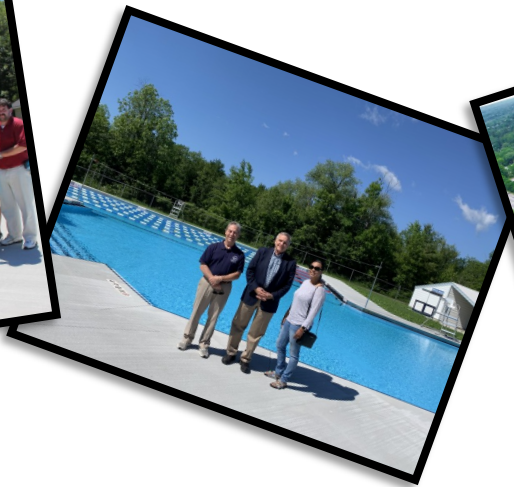
SUMMER—2020

The Summer of 2020 was unique in many ways. Due to the coronavirus pandemic, most programs and events were postponed. The silver lining to all of this was the opportunity it provided us to catch up on maintenance projects city-wide. Needed improvements were made at many of our parks, fields, playgrounds, and trails.

The Alfond Municipal Pool did not open to the public in the summer of 2020. The closure allowed contractors to get an early start on renovations. With help from the Harold Alfond Foundation and City bonding, Weston and Sampson were the contractor selected for design/build services at the facility. Renovations including a rebuilt main pool, new filtration system, kiddie pool, shade structure, and bathhouse improvements to meet ADA standards were complete for opening June 19, 2021 with help from the Mid Maine Chamber of Commerce, the city held a ribbon cutting event June 24th to thank major contributors to the project.



Matt Skehan, Director



Fall/Winter – 2020-21

Quarry Road Trails continues to grow and evolve with help from the Friends of Quarry Road (501 c 3 nonprofit). Since 2008, the Friends have been actively involved in fundraising, development, and promotion of the area as a premier 4-season recreation area.

In an effort to further develop the area, the Board of Directors of Friends of Quarry Road and the City of Waterville Parks and Recreation Department created a Request for Proposal (RFP) package of environmental and permitting services to support the development of a proposed four-season outdoor recreation center including a building and parking area. After careful review, SE Group, Burlington, Vermont, was selected. Below from the proposal.

“The SE Group proposal for the further development of the facilities at Quarry Road, builds on our 2017 master planning work for the area. The Master Plan created a future vision for Quarry Road as a multi-season recreational facility and valued community resource. Continuing the design and permitting process takes the project a significant step closer to implementation. For this project we continue as master planners but will also serve as landscape architect. With LEED accredited professionals on our team, we approach projects with a sustainable design focus, and take an integrated and collaborative approach so that all components of the project work together. Supported by a team of experts, we will provide unparalleled experience and expertise in the realm of recreation site design, engineering and permitting”.

Recreational Trails Program Grant

Also from Quarry Rd., the city was awarded a \$50,000 grant from the Maine Department of Agriculture, Conservation, and Forestry. Grant funds will be used to improve Nordic and bike trails while reducing environmental impacts. Signage will be installed at all trailheads and key junctures within the trail system. There were three project components:



- (1) Wally's Way: Construction of bridges over intermittent stream crossings.
- (2) Bike Trails: Rerouting at four locations along the Waterfront trail away from Messalonskee Stream to enable singletrack biking along this footpath and reduce environmental impact. Construction of a “green” (easy)-level singletrack connecting trail behind the Welcome Center to the Waterfront trail.
- (3) Signage: Installation of signage at all trailheads and key primary and secondary trail junctions to improve orientation, navigation, and public safety.

Despite the pandemic, Quarry Road Trails had another very successful season. Our state-of-the art snow-making system allows us to open early and close late into the season. Our venue is well suited to host events that others are forced to cancel because of our near guarantee that we can provide the surface. We were forced to modify operations at the Welcome Center, but many programs and events went on as scheduled. Highlights from the 2020-21 season:

- 135 days open for Nordic skiing (November 20 – April 4)
- 1400+ volunteer hours logged supporting the venue
- 828 season pass holders (up 30% from the previous season)
- 1242 day tickets sold
- 464 Nordic ski package rentals sold
- 128 after-school ski program participants (grades K – 12)
- Events: Quarry Road Opener, Maine Eastern Cup, Nonstop Nordic Series, Maine Junior Ski League, Bill Koch League, Maine Eastern State Championship, Colby Carnival

Spring (early) Summer – 2021

Project Canopy – Tree Planting Grant

This Spring the City was awarded an additional grant from the Maine Department of Agriculture, Conservation, and Forestry for tree planting at locations around the city.

From the grant proposal: *Our grant proposal builds upon a 170-year legacy of tree-planting in Waterville that began when elms were planted along the City's main thoroughfares and residential streets in the mid-19th century. At its 1902 Centennial, Waterville was considered to be "the most beautiful city in Maine." Hundreds of stately elms contributed to the City's undeniable beauty and its moniker "Elm City." The Waterville Conservation Commission was established in 1991 and was active through 1998. It helped draft the Natural Resources section of the city's comprehensive plan and served as the de facto tree board. Each year the Conservation Commission sponsored free tree seedling distribution and education about trees and their care. It also worked closely with city schools, sponsoring student experiences with tree planting and learning.*

Waterville has been designated a Tree City USA for 22 years. Just over a decade ago, with private and public support, Waterville acquired over 200 acres of mixed forests and fields to create its largest park, the Quarry Road Recreation Area. In 2016, Colby College committed to a multi-year investment in downtown Waterville, which included the immediate removal of mature trees in a parking lot and along Main Street. This became the site of a new dormitory. Replacement street trees were planted. Maine D.O.T. invested in a traffic study to reconfigure traffic flow and parking in the downtown area, potentially displacing more existing trees. A new RiverWalk park with landscaping was constructed between Front Street and the Kennebec River at Head of Falls, including planting trees. Ash trees predating the construction were planted sometime in the past decade around the entrance to the parking lot and near the circle on the way to Two Cent Bridge. More new trees are needed near these vulnerable ash trees to make RiverWalk's tree community more resilient to pests like the emerald ash borer.

Four locations were selected for tree-planting during the project period, with three to four trees planned for each site. Each has a near-term need, as follows:

1. RiverWalk, located between Front Street and the Kennebec River—for planting new trees near ash trees that are vulnerable to the invasive Emerald Ash Borer, need identified by Justin Becknell, Forest Ecologist, Colby College.

2. Purnell Wrigley Field, Mathews Avenue—for shade (spectators)—need identified with Matt Skehan, Director, Public Works, and Parks & Recreation.
3. Grove Street Park & Playground—for shade (spectators, visitors)—need identified with Anna Holdener, Member, South End Neighborhood Association and Ann Beverage, City Planner .
4. Moor Street Playground—for shade (visitors)—need identified with Waterville Community Land Trust and Ann Beverage, City Planner.

Programs:

While still in the midst of pandemic restrictions, we were happy to offer our youth softball program, albeit modified to comply with CDC guidelines. Thanks to our volunteer coaches, we were able to field 2 teams for girls, ages 6-10.

Restrictions lifted just in time to kick-off our adult softball league. We have 12 teams registered in our Co-ed program and 7 for Men's Draft League. Each group plays 15-20 games throughout the Spring/Summer months.

Summer Running Series:

Quarry Road is gaining a reputation as a top trail running and cross-country venue.

The successful [Quarry Road Summer Running Series](#) draws hundreds of runners every summer, with weekly races from 3k to 8k for adults and a Fun Run for children ages 12 and under on the Quarry Road trails.

This year the Summer Running Series will be held both in-person on Tuesday nights as well as virtually throughout the rest of the week.

Quarry Road is also the site of high school and college cross country running meets and training.

FMI regarding Waterville Parks and Recreation programming and volunteer opportunities, please visit: [Parks and Recreation | City of Waterville, Maine \(waterville-me.gov\)](#)

FMI regarding Quarry Road Trails programming and volunteer opportunities, please visit: [Quarry Road Trails: Hiking, Biking and Skiing in Waterville, Maine](#)

In closing, I'd like to thank our amazing staff for their service and devotion to the City of Waterville.

Matt Skehan, Director
Public Works and Parks & Recreation



Pine Grove Cemetery

STAFF: ROLAND & JOAN HALLEE

— Cemetery maps; lot information and database; burials —



The Pine Grove Cemetery is a 32-acre parcel located on Grove Street, in Waterville, and directly abuts the St. Francis Catholic Cemetery. Pine Grove Cemetery is unique due to the rare configuration of roads within the facility. This site includes three mausoleums, one tomb and approximately 13,000 lots containing an estimated 80,000 graves. The first plot of land was purchased in 1847, and the cemetery was dedicated in 1851. Since then, by way of donations and purchases, the cemetery has reached its present size.

In recent years, land around and behind the chapel has been developed as an annex for future burials. Presently, one full burial and two cremation burials have taken place there. There is also a mausoleum. Certain sections of the cemetery include areas known as "Potter's Field," which were made available to deceased persons whose families could not afford to purchase grave sites. The oldest monuments date back to 1852. Several prominent community members are buried at Pine Grove Cemetery including governors William T. Haines and Clinton Clausen. Over 500 veterans from various wars are buried including the War of 1812, Revolutionary War, Korean War, World War I and World War II, Vietnam War, Spanish-American War, and over 200 veterans of the Civil War. At least one Medal of Honor recipient, Frances Haskell, is interred there. Also, there is a memorial to Asa Redington, who was a member of George Washington's color guard. It is not known whether he is buried there.

The Pine Grove Cemetery Chapel was built in 1907 and was designed by architect William Butterfield. On July 19, 2012, the chapel building was designated as being eligible to be listed on the National Historic Registry. The chapel's interior has been cleared of walls and plumbing that had been added over the years to accommodate offices and bathrooms. Several pews were donated to the city from the former St. Francis de Sales Catholic Church and are currently in storage. The hope is that someday they can be used to restore the interior of this historic chapel to its originally intended use. In early 2020, a committee met to formulate plans on how to possibly move forward on the chapel's restoration.

In 1943, the Maine State Legislature established a Board of Trustees to oversee the administration of the cemetery. Although this system worked well for many years, the long-term management required more time and resources than volunteer trustees could reasonably manage; therefore, in early 2013, the legislature acted on a bill to disband the trustee system and allow the city of Waterville to take over the function. Since 2017, Roland and Joan Hallee have held the responsibilities of managing the cemetery. In FY20-21, the cemetery experienced 22 burials (2 full burials, 23 cremations), and seven lots were sold.

The city of Waterville's Parks and Recreation Department continues to handle the maintenance duties of the cemetery, which includes mowing, leaf removal, maintaining water lines, and grounds maintenance. Mike Folsom, of the city's Public Works Dept., continues to serve as sexton, opening and closing graves as necessary.

CONTACT PINE GROVE CEMETERY:

Hours:
By Appointment

Physical Address:
Grove Street
Waterville, ME 04901

Office Address:
6 Wentworth Court
Waterville, ME 04901

Phone: 680-4243

Website:
www.waterville-me.gov/pgcemetery

Public Works Department

MATT SKEHAN, DIRECTOR

— Road and sidewalk maintenance and plowing; street lights and signs;
refuse and recycling collection; seasonal yard waste drop-off; household
hazardous waste disposal events —



Matt Skehan, Director

The Department of Public Works consists of six divisions:

- Administration & Technical Services
- Fleet & Equipment Maintenance
- Solid Waste & Recycling
- Street & Sidewalks Maintenance
- Traffic Safety Maintenance
- Facilities Maintenance

Primary responsibilities of the department include project management; maintenance of streets and sidewalks; winter ice & snow control operations; fleet vehicle and equipment maintenance; solid waste & recycling; traffic control systems, streetlights, street striping & signs and municipal facilities, including maintenance of grounds and buildings at the Robert Lafleur Municipal Airport. We also assist other City departments and schools on a variety of projects.

The department is involved in many construction and repair activities throughout the year. Major infrastructure upgrades, such as road construction, ditching, culvert replacements and paving are coordinated with local utilities as well as with the Maine Department of Transportation, private contractors and more recently, Summit Natural Gas Company. An enormous amount of work is undertaken annually in conjunction with these entities to improve our streets and underground utility services. Responsibility for administration and oversight of the Solid Waste and Streets & Sidewalks ordinances also fall within the jurisdiction of the department.

Budget

The Public Works Department's annual budget for the Fiscal Year beginning July 1, 2020 and ending June 30, 2021 was \$3.48 million. Revenue, \$552,000.

Public Works Operational Budget

10 Year Budget Comparison

FY 11/12	\$3,982,915	FY 16/17	\$3,633,055
FY 12/13	\$3,943,580	FY 17/18	\$3,633,956
FY 13/14	\$3,838,540	FY 18/19	\$3,528,915
FY 14/15	\$3,880,905	FY 19/20	\$3,617,445
FY 15/16	\$3,707,460	FY 20/21	\$3,448,197

CONTACT PUBLIC WORKS:

Hours:

Monday-Friday
7am-4pm

Address:

6 Wentworth Court
Waterville, ME 04901

Phone: 680-4744

Email:

pw@waterville-me.gov

Website:

www.waterville-me.gov/publicworks

Fleet Vehicle and Equipment Maintenance

The department owns and maintains approximately 60 primary vehicles and over 100 pieces of specialized equipment & apparatus. These include heavy duty dump trucks which are used for hauling as well as for plowing and sanding; medium duty dump trucks that are used for plowing and sanding of dead end streets and parking lots; waste collection (refuse packer) trucks; a roll-off container truck; heavy duty loaders; medium duty loader/backhoe; street sweepers; lift truck for maintaining traffic signals and overhead signs; pickup trucks; utility trucks; a general purpose farm tractor used for roadside mowing and clearing snow from fire hydrants; sidewalk tractors; skid steer loader and large snow blowers. The Fleet Maintenance Division also maintains vehicles and equipment for the Police and Fire Departments, Parks & Recreation, and the Airport.

Additionally, we maintain and operate a fuel island that has two 10,000-gallon underground fuel tanks for storing diesel and gasoline. All City and School Department vehicles and equipment are fueled at this facility. The fuel island was completely upgraded in 2017.

Snow Removal Operations

There are 14 established snowplow routes to clear snow from 305 roads within City limits. This represents nearly 200 lane miles that must be plowed each storm. Crew members also clear snow from approximately 25 of the City's 45 miles of sidewalks; all municipal and school parking lots, including the Educare facility; Concourse Shopping Center; Head of Falls Plaza and the Quarry Road Recreation Area.

A key priority after plowing and sanding roads and parking lots is to remove snow from the downtown area and the Concourse. We then clear snowbanks from intersections in heavily traveled areas to improve visibility and safety.

For the period of November 2019 through April 2020, the department responded to 20 winter storm events. This compares to the 25 storm events we dealt with during the previous winter season.

During the past ten years, we have averaged approximately 30 storms annually. With each type of precipitation, there is a prescribed approach to the application methods that are employed using our primary materials - - - sand, salt and liquid calcium. Our material spreaders are calibrated electronically using "on-board" computerized systems. Adjustments are then made according to prevailing conditions.

Public Ways

In 2018, our staff conducted a comprehensive road surface survey and used the results to develop a 5-Year Pavement Maintenance Plan. The plan is updated every year according to priority and budgetary projections.

Funding for major road improvements is through capital budgeting and bonding. Maintenance projects, typically shim & overlay pavement improvements, are funded through an annual appropriation from the General Fund (City Budget). More extensive road rehabilitation or reconstruction projects are most often funded through a general-purpose bond. We also partner with the Maine Department of Transportation on project upgrades for roads classified as State-Aid Highways located within the City's Urban Compact Zone.

In May 2021, city engineers developed a request for proposal (RFP) for engineering services to update our Road System Management Software (RSMS) as well as design the system for our sidewalks. The firm selected will be under contract for three years to assist in bidding and managing construction for our road bond work only.

During the past five (5) years, the City has completed the following pavement upgrade projects:

2016	
Airport Road**	Mt. Merici Avenue
Ashley Terrance	Nelson Street
Aubrey Street	Oakland Street
Dunbar Court	Quarry Road
Forest Park	Union Street**
Harris Street	Ursula Street
Louise Avenue	Wentworth Court
Martin Avenue	Upper Western Avenue
2017	
Country Way	Lawrence Street
Crommett Street	Mountain Farm Road
Gilman Street**	Pearl Street
Hazelwood Avenue**	Squire Street
2018	
County Road	
2019	
Boothby Street	School Street
Dalton Street	Sheldon Place
Park Place	Winter Street
2020	
Carroll Street	North Street** (West Street to Main Street)
Industrial Park Road	Shores Road
Middle Street	
Proposed Work 2021	
Marston Road	Webb Road* (West River Road to Mitchell Road)
Eastern Avenue	

* Indicates Temporary Repair Work

** Indicates Jointly Funded City/State Projects

Solid Waste & Recycling Updated Figures:

5 Year Solid Waste Tonnage Comparison

FY 16/17	1849.92 Tons
FY 17/18	1891.97 Tons
FY 18/19	2008.86 Tons
FY 19/20	1801.20 Tons
FY 20/21	1645.57 Tons

5 Year Recycling Tonnage Comparison

FY 16/17	569.80 Tons
FY 17/18	506.28 Tons
FY 18/19	396.87 Tons
FY 19/20	537.51 Tons
FY 20/21	432.92 Tons

Additional Projects-Programs

Food Waste Recycling: The City has begun two new food waste recycling programs. One with the Mitchell Center that offers free drop off at I Recycle on the Armory Road and the other, Garbage to Gardens, offers pick up at your home (for a fee).

Since the largest and costliest single component of our Municipal Solid Waste (MSW) stream is food at 25-30%, Waterville launched a new food recycling program to divert food waste from our current landfill-based/PAYT disposal system to a lower-cost food recycling system producing compost and biogas. This pilot opportunity was presented to Waterville by the Mitchell Center at UMaine and Maine DEP with potential triple bottom line benefits: 1) cut food waste disposal costs by 30%, 2) increase food donations for needy community members, and 3) fight climate change and protect Maine's natural resources.

We will be using community and school food recycling education materials and programs provided by the Mitchell Center/UMaine to promote usage of our new community food recycling drop-off site. With the assistance of the Mitchell Center and Maine DEP, we will also be tracking food waste diversion and cost reduction to ensure that target goals are met.

Garbage to Garden curbside composting has recently expanded service to Waterville and has partnered with the City of Waterville to offer residents a two-month free trial of their curbside service. Founded in 2012 and based in Portland, Maine, Garbage to Garden is a curbside compost service that offers subscribers a convenient way to recycle food scraps to be used to renew our soil.





Curbside composting is a way to recycle food scraps and compostable materials through a pickup service rather than at home. Instead of throwing food scraps, bones and meats, seafood shells, paper products, and other compostable materials into the trash, households use a Garbage to Garden bucket with a tight-sealing lid. Once a week, Garbage to Garden collects your food scraps at the curb, leaving you with a clean bucket and, if requested, a bag of finished compost. Participants may receive as much as 1 bag of compost per week, upon request. The compost returned to participating households is from local farms and is approved by Maine Organic Farmers and Gardeners Association (MOFGA) for organic gardening and crop production.

Traffic Signals: The city works closely with Dagle Electric. They have been assisting the city on service calls. Dagle Electric was also awarded the BUILD Grant with MaineDOT for the large traffic signal upgrade project across the state.

So far this year Dagle has repaired many of the broken brackets for signage and lights on traffic signal poles, installed video detection and loops at intersections, and are currently looking into new hardware options to start upgrading our pedestrian crossing equipment at our signalized intersections.

Household Hazardous Waste: Collection Day generally occurs on the second or third Saturday in October. Several area communities participate in conjunction with the Kennebec Valley Council of Governments. This program allows residents and small businesses to drop off liquid chemicals & solvents, pesticides & herbicides, batteries, waste oil, paint and other hazardous waste products that require special handling and disposal. Electronics and medications are also collected during this event.

Yard Waste Drop Off: The Public Works Department provides a Spring and Fall yard waste drop off for Waterville residents at the Public Works compound at 6 Wentworth Court. Our Spring program typically runs from mid-April to mid-June. The Fall program runs mid-October to mid-November. The city also provides a curbside leaf pick up program each November.

In closing, I'd like to thank our amazing staff for their service and devotion to the City of Waterville.

Matt Skehan, Director
Public Works and Parks & Recreation





Robert LaFleur Airport

RANDY MARSHALL, MANAGER

— A general aviation airport serving private aircraft owners; flight lessons —

LaFleur AIRPORT

STAFF:

*Randy Marshall,
Airport Manager*

*Airport Maint. &
Operations Staff*

*Ed Lively
David LaFountain
Anthony Brown
Samantha Smith
Jena Roullard
Scott Routhier*

CONTACT LAFLEUR AIRPORT:

Hours:

8am-5pm /
7 days a week

Address:

2 LaFleur Road
Waterville, ME 04901

Phone: 861-8013

Email:

wvlairport@waterville-me.gov

Website:

www.waterville-me.gov/airport

The Waterville Robert LaFleur Airport serves as an aeronautical gateway to many destinations in the Central Maine Lakes Region. The Airport's primary runway is 5,500 feet in length and has a full instrument landing system (ILS) and Automated Weather Observation System (AWOS). This allows aircraft including jets to land at the airport in low visibility conditions 24 hours a day. The airport's shorter runway is 2,300 feet long and is known as the crosswind runway.

Maintaining the airport is a very labor-intensive operation which includes snow removal, vegetation management, and airfield electrical repair. To give you an idea what those tasks include: Our snow removal operations for each snow event include approximately 1.3 million square feet of what the FAA considers to be "priority 1 snow-removal areas". This would be the equivalent of plowing curb to curb all KMD from I-95 to Silver Street, all of Silver Street, the entire Concourse, and Main Street all the way to public works. The summer keeps us equally busy mowing and controlling vegetation of all areas in and around the airport. We mow around 300 acres, that translates to the equivalence of over 200 football fields most of which must be mowed weekly. The Airport is surrounded by 6.5 miles of fence and has 11 gates, all which must be cleared of vegetation and maintained. The extensive electrical system we maintain consists of nearly 300 pavement edge lights, 9 approach light towers, a precision approach path indicator system, a 100-foot-tall, towered airport beacon, 20 navigational lighted signs, 2 lighted wind cones, and numerous other supportive electrical components and other systems. As you can imagine these tasks keep us very busy.

In addition to the maintenance tasks at the Airport, we also are the airports Fixed Based Operator (FBO). That means that we take care of all arriving and departing aircraft, crew, and passengers. Some of the services we provide are aircraft fueling (which is how the airport generates most of its revenue), aircraft ground power, deicing, and lavatory servicing. Each day we work in partnership with local hotels, caterers, car rental companies and others to ensure the best experience possible for our city's guests.

There are several private businesses located at the Airport. They include Airlink Flight School, Vacationland Skydiving, Aerial Operations, and Freight Runners Express (UPS overnight Air).

Being a central hub in Maine the airport hosts many organizations that conduct training or host events at our facility, some of those organizations include the Air National Guard, the National Guard, Police hostage negotiation training (law enforcement), Maine Forest Service, Life Flight of Maine, Red Cross blood drives, and Emergency Vehicle Operators courses for law enforcement, Delta Ambulance, and the Central Maine Fire Attack school.

Drones are becoming more and more popular thus presenting new and dangerous situations for airports and the safety of aircraft operators. Certain restrictions do apply to use of drones within 5 miles of an airport. Please, before you fly in or around the city, check out restrictions and the notification requirements under our drone link located in the airport section of the city's website.

Many thanks to my small, yet very dedicated, staff who work tirelessly supporting the safe and efficient operation of the airport. The airport would not be nearly as successful without their efforts.

Kind regards,

Randy Marshall
Airport Manager



Waterville Public Schools

Eric Haley, Superintendent

SCHOOL BOARD:

Ward 1 – Patricia Helm

Ward 2 – Greg Bazakas

Ward 3 – Joan Phillips-Sandy

Ward 4 – Maryanne Bernier

Ward 5 – Julian Payne

Ward 6 – Elizabeth Bickford

Ward 7 – Pamela Trinward



The mission of the Waterville Public Schools is to help students attain the knowledge, skills, and attitudes they need to achieve personal fulfillment, be responsible citizens, do meaningful work, and pursue life-long learning. To achieve our mission, we believe that our curriculum should provide all students with a foundation of knowledge, skills, and academic standards, along with opportunities to demonstrate and apply learning in varied ways across all curriculum areas. Curriculum and program offerings should provide opportunities for all students to realize their fullest potential and to celebrate their individual worth. Programs and activities should be challenging and should promote and enhance students' physical, emotional, intellectual, and social well-being. Furthermore, we will strive to produce graduates who think critically and independently, adapt to new and changing situations, make appropriate choices, and act in a respectful and responsible manner. We believe that all employees of Waterville Public Schools should serve as models for students in helping them:

Contact information:

Please see the City
Services Directory
on Page 13 for
contact information

or visit the website:
wtvl.aos92.org

- Demonstrate the ability to solve problems.
- Communicate clearly and effectively.
- Discover ways to express themselves creatively.
- Make responsible decisions as world citizens.
- Use technological resources to enhance their learning.
- Research, analyze and apply information.
- Behave in a respectful and responsible manner.
- Appreciate world cultures and diversity.

Waterville Public Schools is committed to working with parents and the community to provide the necessary leadership, resources, and support to accomplish our mission.

Our Schools:

George J. Mitchell School | Albert S. Hall School | Waterville Junior High School
Waterville Senior High School | Mid-Maine Technical Center
Mid-Maine Regional Adult Community Education





View of the Capital on a clear day

Photo from: Anne M. Dumont

Legislative Reports

Waterville Legislative Delegation

January 1, 2015—December 31, 2015



Senate District: 16
Senator Scott Cyrway
Senate Republican Office
3 State House Station
Augusta, ME 04333-0003
Phone: (207) 287-1505
scott.cyrway@legislature.maine.gov

United States Senator for Maine
Senator Susan Collins
413 Dirksen Senate Office Building
Washington, D.C. 20510
Phone: (202) 224-2523
Augusta Office: (207) 622-8414
<http://www.collins.senate.gov/public/>



House District: 110
Representative Colleen Madigan
House of Representatives
2 State House Station
Augusta, ME 04333-0002
Phone: (207) 287-1400
www.maine.gov/legis/house

United States Senator for Maine
Senator Angus King
359 Dirksen Senate Office Building
Washington, D.C. 20510
Phone: (202) 224-5344
Augusta Office: (207) 622-8292
<http://www.king.senate.gov/>



House District: 109
Representative Bruce White
House of Representatives
2 State House Station
Augusta, ME 04333-0002
Phone: (207) 287-1400
www.maine.gov/legis/house

Congresswoman Chellie Pingree
Waterville Office:
108 Main Street
Waterville, ME 04901
Phone: (207) 873-5713
<http://pingree.house.gov/>



SUSAN M. COLLINS
MAINE

413 DIRKSEN SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1904
(202) 224-2523
(202) 224-2693 (FAX)

United States Senate
WASHINGTON, DC 20510-1904

COMMITTEES:
SPECIAL COMMITTEE
ON AGING,
CHAIRMAN
APPROPRIATIONS
HEALTH, EDUCATION,
LABOR, AND PENSIONS
SELECT COMMITTEE
ON INTELLIGENCE

Dear Friends:

It is an honor to represent Maine in the United States Senate. I am grateful for the trust the people of our State have placed in me and welcome this opportunity to reflect on 2020, an incredibly challenging year for Maine families, small businesses, and communities.

When the pandemic struck, our country faced the specter of an overwhelmed health care system and devastation to our small businesses and the millions of people they employ. I immediately worked with Republicans and Democrats to pass multiple laws allocating approximately \$3 trillion to respond to this public health and economic crisis, including more than \$8 billion directed to Maine to support testing, schools, the economy, and other purposes — that is nearly double Maine’s annual state budget.

I am especially proud of the bipartisan Paycheck Protection Program (PPP) I co-authored. This program has provided three out of four Maine small businesses with nearly \$2.3 billion in forgivable loans, which has helped sustain more than 250,000 Maine jobs. I have met thousands of Maine small employers and employees in all 16 counties who are surviving because of the PPP. As one small business owner told me, the PPP provided “exactly what we needed at exactly the right time.” The PPP also allowed employers to maintain benefits, such as health care, during this challenging time. Another round of PPP is needed to sustain small businesses and their employees.

While the pandemic continues across Maine, our nation, and the world, I thank the first responders, health care professionals, teachers, grocery store employees, factory workers, farmers, truck drivers, postal employees, and so many others who continue to stay on the job during this difficult time. With the deployment of the first vaccines, better tests, and the incredible speed with which these life-saving responses were developed, I am hopeful we can emerge from this crisis in the next few months.

While providing relief to American families was my focus throughout 2020, other accomplishments include the passage of the Great American Outdoors Act, which provides full funding of the Land and Water Conservation Fund and addresses the maintenance backlog at our national parks, forests, and wildlife refuges. As Chairman of the Transportation Appropriations Subcommittee, in 2020 alone, I secured \$132 million to improve Maine’s roads, bridges, airports, buses, rail, ferries, and seaports. Finally, as Chairman of the Aging Committee, I led the reauthorization of the Older Americans Act, which funds programs that improve the well-being, independence, and health of our nation’s seniors and their caregivers, and I authored laws to reduce the cost of prescription drugs and protect individuals with Alzheimer’s disease.

As the end of 2020 is approaching, I have cast more than 7,535 votes, never having missed one. In the New Year, my focus remains to work with colleagues to find common ground on policies to help support the health and safety of Mainers and the safe, responsible opening of our communities. If ever I or my staff can be of assistance to you, please do not hesitate to contact one of my state offices. May the coming year be a successful one for you, your family, your community, and our state.

Sincerely,



Susan M. Collins
United States Senator

ANGUS S. KING, JR.
MAINE
133 HART SENATE OFFICE BUILDING
(202) 224-5344
Website: <http://www.King.Senate.gov>

COMMITTEES:
ARMED SERVICES
BUDGET
ENERGY AND
NATURAL RESOURCES
INTELLIGENCE
RULES AND ADMINISTRATION

United States Senate

WASHINGTON, DC 20510

January 1, 2021

Dear Friends,

2020 was a year unlike any in our lifetimes. Our state and nation dealt with unprecedented challenges--the coronavirus pandemic, ensuing economic fallout, and a prolonged, heavily divisive campaign season each took a significant toll on all of us. The worst part? In order to protect each other, we had to face these challenges in isolation. But a new year represents new possibilities; a chance to take stock of what we're grateful for and focus on the opportunities in front of us. As we reflect back on 2020, we will remember heartbreak and loss – but we cannot forget the shining rays of hope that broke through the darkness, reminding us all that better days are ahead.

Throughout the pandemic, my top focus has been on bridging the partisan divide in Washington in order to deliver desperately-needed relief for Maine people. Joined by colleagues last March, we pushed for bipartisan negotiations to produce a strong bill that helped fellow Mainers, businesses, and institutions weather this storm. In the weeks and months after the *CARES Act* passed, our team stayed in close contact with people throughout the state to determine how we should adjust our response to best support our citizens. Unfortunately, the aid provided by the *CARES Act* lapsed without Congressional action, leaving too many families and businesses in limbo. I never stopped pushing for a bipartisan relief bill and, after extensive negotiations, we ended the year on a good note by breaking the gridlock and passing new relief legislation. This new bill isn't perfect; in fact, it should just be the start our renewed response. As we enter 2021 with a new administration and new Congress, we must fight for additional legislation to help restore stability to our working families and rebuild our economy and public health infrastructure.

In the midst of this crisis, Congress did manage to accomplish a few successes that will outlast this awful pandemic. Among these was the *Great American Outdoors Act*, a bipartisan bill which was enacted into law in August 2020 and will help address a \$12 billion backlog at our national parks so future generations of Americans can enjoy these beautiful lands and create lifelong memories. Also, as we learn more about the recent hacks of our nation's networks, there is help on the way: 27 of the cybersecurity recommendations made by the Cyberspace Solarium Commission – which I co-chair with Republican Congressman Mike Gallagher– made it into this year's defense bill. While there is no guarantee that these provisions would have prevented the massive hack, they will certainly improve our cyber defenses.

Despite the challenges, I'm hopeful for the future. Vaccines are being distributed across our state – starting with our healthcare heroes, who have sacrificed so much throughout this unprecedented catastrophe and deserve our eternal gratitude. If there can be a silver lining from these challenges of 2020, maybe it will be this: I hope that, in the not-so distant future, we will be able to come together physically and we will be reminded of our love for each other. We have differences, without a doubt. But as Maine people stepped up to support each other, we saw again and again that our differences pale in comparison to the values we share. We are one state, and one community – and there is nothing we cannot or will not do for each other. Mary and I wish you a happy and healthy 2021. We can't wait to see you soon.

Best Regards,



Angus S. King, Jr.
United States Senator

2162 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
PHONE: 202-225-6116
FAX: 202-225-5590
WWW.PINGREE.HOUSE.GOV



CHELLIE PINGREE
CONGRESS OF THE UNITED STATES
1ST DISTRICT, MAINE

COMMITTEE ON APPROPRIATIONS
SUBCOMMITTEES:
AGRICULTURE, RURAL DEVELOPMENT, AND
RELATED AGENCIES
INTERIOR, ENVIRONMENT, AND
RELATED AGENCIES
MILITARY CONSTRUCTION, VETERANS AFFAIRS,
AND RELATED AGENCIES
HOUSE AGRICULTURE COMMITTEE
SUBCOMMITTEES:
BIOTECHNOLOGY, HORTICULTURE, AND
RESEARCH
CONSERVATION AND FORESTRY

Dear Friends,

2020 has been a year of unconscionable loss and hardship. The COVID-19 pandemic has ravaged our nation, magnifying long-unaddressed inequities. I hear daily from constituents whose lives have been upended by the pandemic. As we navigate these ongoing challenges, my top priority in Congress has been to advocate for the resources Maine residents, businesses, and institutions need to weather this crisis.

In March, the CARES Act was signed into law, providing much-needed relief to Mainers, including expanded unemployment benefits, stimulus checks, grants and loans for small businesses and nonprofits, and funding for health care providers on the front lines of this crisis. As this crisis wore on, I saw increased need; that's why I voted for the Heroes Act in May and again in October to provide further support. I'm relieved we passed another relief package at the end of December, but I know another round of support is still much needed in the coming year.

The pandemic isn't the only crisis we face. Climate change threatens Maine's environment and industries. This summer, the Gulf of Maine recorded its hottest day, and we experienced the longest, most severe drought in 20 years. Maine farms continue to be stymied by climate change, but they can also play a crucial role in combatting it. In February, I introduced the Agriculture Resilience Act to ensure American agriculture is net-zero by 2045. The release of Maine's Climate Action Plan is a major step in the fight against climate change. I will continue to work with state leaders to ensure they have federal support to achieve this agenda.

2021 will offer different challenges. We must distribute a vaccine to millions, restore jobs, uplift the economy, and repair the divisions that undermine our ability to make meaningful change. I look forward to working with the incoming presidential administration to meet these challenges and emerge as a stronger, more resilient nation.

As always, the needs of Mainers guide my work as we recover from this crisis. If there is anything my office can do to help, please reach out.

Sincerely,

Chellie Pingree
Member of Congress



STATE OF MAINE
OFFICE OF THE GOVERNOR
1 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0001

Dear Friends:

When I took the oath of office as Maine's 75th governor, I never imagined that we would face a deadly pandemic. For nearly sixteen long, difficult months under a State of Civil Emergency, it was my responsibility to guide our state, to keep Maine people safe and healthy, and to stabilize our economy.

Guided by science and expert advice, I am proud that our state implemented one of the nation's best COVID-19 responses. We have distributed billions of dollars in Federal aid to minimize economic disruption and to support our people and businesses, and we implemented tailored public health measures to protect the health of Maine people. Because of this work, Maine has one of the lowest COVID case, hospitalization, and death rates in the country and we have one of the highest vaccination rates in the nation. Our economy is on the path to recovery and my Administration continues to partner with the Legislature to advance measures that will support Maine people.

In July, joined by Republican and Democratic lawmakers, I signed into law a balanced, bipartisan budget that supports Maine people. For the first time in Maine's history, we are funding 55 percent of education costs, we are fully restoring revenue sharing with municipalities to five percent, and we are providing property tax relief to hardworking Maine families and seniors. The budget also increases the State's Budget Stabilization Fund, or Rainy Day Fund, to an historic high.

My Administration has worked with the Legislature to pass the Maine Jobs & Recovery Plan, an investment of more than \$1 billion in Federal relief funds to address economic development, workforce, and longstanding challenges. Drawing heavily from my Economic Recovery Committee and the State's 10-Year Economic Development Strategy, the plan supports Maine small businesses and heritage industries, encourages job creation, and invests in essential infrastructure – roads and bridges, broadband, affordable housing, and child care. Together, we will rebuild and strengthen our economy and rise from this unprecedented pandemic to be a stronger, better state than ever before.

The people of Maine have persevered and remained resilient, and I congratulate and thank you for all that you have done to protect yourselves, your loved ones, and your fellow citizens throughout this difficult time.

Sincerely,

A blue ink signature of Janet T. Mills, Governor of Maine.

Janet T. Mills Governor



Scott Cyrway
Senator, District 16

130th MAINE SENATE

3 State House Station
Augusta, ME 04333

A message from Senator Scott Cyrway

Dear Friends and Neighbors:

Let me begin by thanking you for allowing me the honor of serving you in the Maine Senate. I am grateful that you have put your trust in me and can assure you I will continue to work tirelessly on your behalf.

As you are no doubt aware, Maine is in the midst of the one of its greatest difficulties, both in public health and economic downturn. The 130th Maine Legislature faces the challenge posed by a \$1.4 billion budget shortfall, and perhaps more than ever before, state government must learn to live within its means.

As we move through the Legislative session I will be mindful of this and will do my best to hold the line on any new taxes or unneeded borrowing. Like you and your family, state government must tighten its belt in slow economic times and make the difficult, but necessary decisions that will allow us to weather the storm.

At the same time, it is very important that we restore a sense of balance in state government where both the Governor and the Legislature work together on behalf of you, our constituents. This is even more important given the unusual nature of how and where this Legislature will meet, given the safety considerations required by the global pandemic. However the legislative process plays out, it is imperative that the public continue to have access to and play a critical role in the work of the Legislature. These will be a few of my priorities this coming year.

In addition to working on these important issues, I look forward to serving on two legislative committees this session: Criminal Justice and Public Safety; Innovation, Development, Economic Advancement and Business.

Again, thank you for electing me to serve you in the State Senate. The 130th Legislature certainly has a great deal of work to do, but I believe that if we come together, there is nothing we can't accomplish. Please feel free to contact me at 287-1505 or scott.cyrway@legislature.maine.gov if you have comments, questions or if you would like assistance in navigating our state's bureaucracy.

Sincerely,

A handwritten signature in cursive script that reads "Scott Cyrway".

Scott Cyrway
State Senator



HOUSE OF REPRESENTATIVES

2 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0002
(207) 287-1400
TTY: MAINE RELAY 711

Dear Waterville Residents:

This year's legislative session has looked quite different from any previous session due to the COVID -19 pandemic. We were sworn in at the Augusta Civic Center, and much of our early work took place remotely, with both legislators and the public participating via the internet. It is only recently that we were able to move our meetings back to the State House.

Despite all of the confusion and complications brought about by the pandemic, we are pleased to say that we have done some very good work. In March, we passed a bare bones budget to keep the state operating for the next two years, and we later passed a second budget which should lessen the burden on property tax payers by increasing the state share of education funding to 55% for the first time and by increasing revenue sharing to cities and towns. These changes will bring in approximately \$500,000 in additional state funding for Waterville schools and close to \$1 million more in revenue sharing.

To further help property tax payers, the Legislature also voted to put more resources into the Property Tax Fairness Program and the Homestead Exemption.

In addition to tax relief, we improved access to broadband, augmented workforce training and invested in Maine's infrastructure. These will be critical parts of our economic recovery, and we are trying to make sure that the recovery includes everyone.

Through both our committee work and other legislative business, we are both committed to working with all our colleagues to advocate for our community and moving our state forward.

We would like to thank you for the opportunity to represent you again in the 130th Legislature. It is truly an honor to serve our districts. Please contact either of us if we can be of any help to you and your family, or if you want to discuss any legislation. We welcome your questions and feedback.

Sincerely,

Handwritten signature of Colleen M. Madigan in black ink.

Colleen Madigan
State Representative

Handwritten signature of Bruce A. White in black ink.

Bruce White
State Representative

Helpful Community Information

Frequently Requested Phone Numbers



Business Name	Phone No.	Business Name	Phone No.
<u>Alfond Municipal Pool</u>	(207) 877-6699	<u>Morning Sentinel</u>	(207) 873-3341
<u>Albert Hall School</u>	(207) 872-8071	<u>Muskie Center/Spectrum Generations</u>	(207) 873-4745
<u>Central Maine Growth Council</u>	(207) 680-7300	<u>Opera House Box Office</u>	(207) 873-7000
<u>Dept. of Motor Vehicles</u>	(207) 624-9000	<u>Post Office</u> - Waterville	(207) 873-0714
District Attorney's Office	(207) 873-7317	<u>Shredding on Site</u>	(207) 872-2029
<u>District Court</u> - Waterville	(207) 873-2103	<u>Social Security</u>	1-800-772-1213
<u>Waterville Senior High School</u>	(207) 873-4281	<u>Superintendent of Schools</u>	(207) 873-4281
<u>Humane Society – Waterville</u>	(207) 873-2430	Waterville Housing Authority	(207) 873-2155
<u>Kennebec Water District</u>	(207) 872-2763	<u>Waterville Main Street</u>	(207) 680-2055
<u>Mid Maine Chamber of Commerce</u>	(207) 873-3315	<u>Waterville Public Library</u>	(207) 872-5433
<u>Mid Maine Homeless Shelter</u>	(207) 872-6550	Waterville Sewerage District	(207) 873-5191



Online Services at: WWW.WATERVILLE-ME.GOV

- ◆ City Department and Services Information
- ◆ Contact information for City Staff, including City Council and Department Directors
- ◆ Recycling Pick-Up Schedule
- ◆ Dog Licensing Online Purchasing and Renewal Service
- ◆ Information on Getting Married in Waterville
- ◆ Get Hunting & Fishing Licenses
- ◆ Register Your Vehicle Online
- ◆ Online State ID/Driver's License Renewal
- ◆ Apply to Use City Parks and/or Facilities for Events
- ◆ Use VitalChek to receive certified copies of:
 - * Birth Certificates
 - * Death Certificates
 - * Marriage Records
 - * Divorce Records

Helpful Information for 2021

Important Dates to Remember:

- **1st-4th Quarter Property tax payments** are due: 10/08/2021 (1st Qtr. Due); 12/10/2021 (2nd Qtr. Due); 3/11/2022 (3rd Qtr. Due); and 6/10/2022 (4th Qtr. Due).
- **New Homestead and veterans exemption applications** need to be in before April 1st of each year.
- **Personal property packets** are mailed out to business owners by the Assessing department in mid-February of each year. They need to be returned to the Assessor's office by April 15th.
- All **dog licenses** expire on December 31st of each year.

City Council Meeting Schedule:

City Council meetings are held on the **1st and 3rd Tuesdays of each month**, with the exception of the 1st November meeting which is moved to the next day, Wednesday, due to Election Day. Special council meetings may be held throughout the year on an as-needed basis.

To view live recordings of City Council meetings on our local CATV channel 7, visit our website for viewing information and times: www.waterville-me.gov/departments/council

2021 City Office Holiday Closures:

Holiday	Day or Date Observed
New Years Day	Friday, January 1 st
Martin Luther King Jr. Day	Monday, January 18 th
President's Day	Monday, February 15 th
Patriot's Day	Monday, April 19 th
Memorial Day	Monday, May 31 st
Juneteenth Day	Friday, June 18 th
Fourth of July	Monday, July 5 th
Labor Day	Monday, September 6 th
Indigenous People's Day	Monday, October 11 th
Veteran's Day	Thursday, November 11 th
Thanksgiving	Thursday, November 25 th
Day after Thanksgiving	Friday, November 26 th
Christmas Day	Friday, December 24 th

State I.D. / Driver's License Renewal & Replacement

FOR QUESTIONS ABOUT LICENSING OR IDS: CALL THE BMV OFFICE DIRECTLY AT **207-624-9000**

- ⇒ **ONLINE:** You can renew your driver's license and/or State ID, or request a replacement, anytime day or night online as long as you have provided proof of legal residence to the Bureau of Motor Vehicles and do not require an eye exam or updated picture. FMI: <http://tinyurl.com/MaineBMV>
- ⇒ **AAA OFFICE—13 Washington Street, Waterville:** The Waterville AAA office has also been offering this service since they opened their doors at 13 Washington Street. Their office hours are Mon-Fri from 8:30am-5pm and Saturdays 9am-1pm. FMI: <http://tinyurl.com/wtvlAAA> PLEASE NOTE: AAA branches cannot perform changes to your license. You must visit a BMV branch or mobile unit to make address changes, name changes, and photo changes.

